

From Digital Transformation to Intelligent Transformation

LiveTiles Today

Headquartered in **New York** with bases across North America, United Kingdom, Europe and Australia

Public company listed on the Australian Securities Exchange (ASX:LVT)

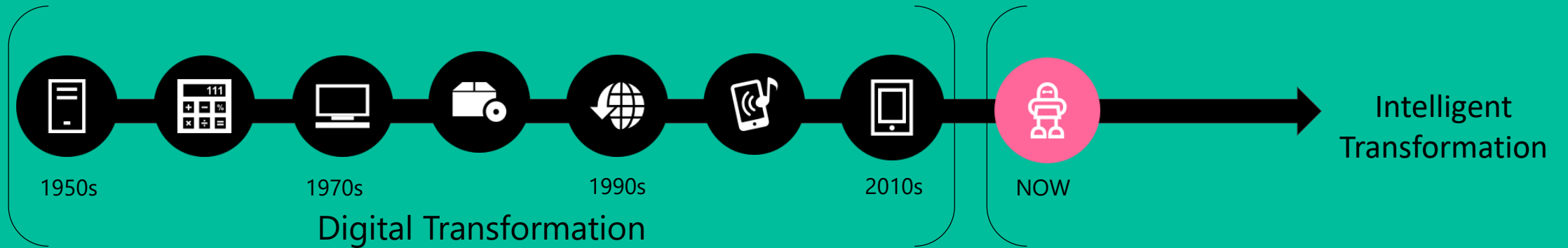
Our 460+ customers range in size **from 25 to over 300,000 users**, with several Fortune 500 companies

275 partner resellers around the world.
Global Microsoft partner

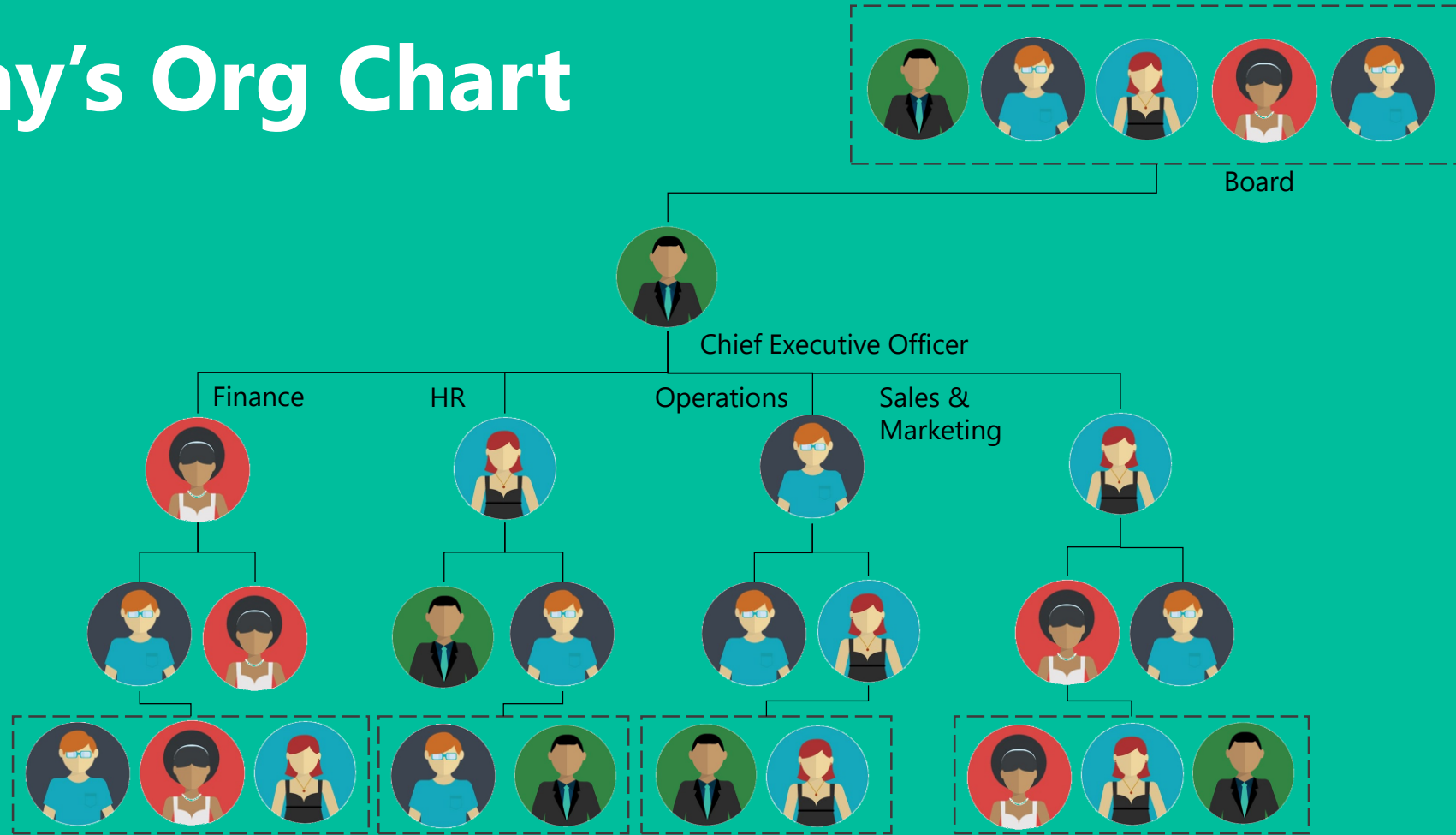
13 years of R&D
\$30M in R&D next two years

Dedicated dev team based in the **US** and **Australia** with local CSM and support resources.

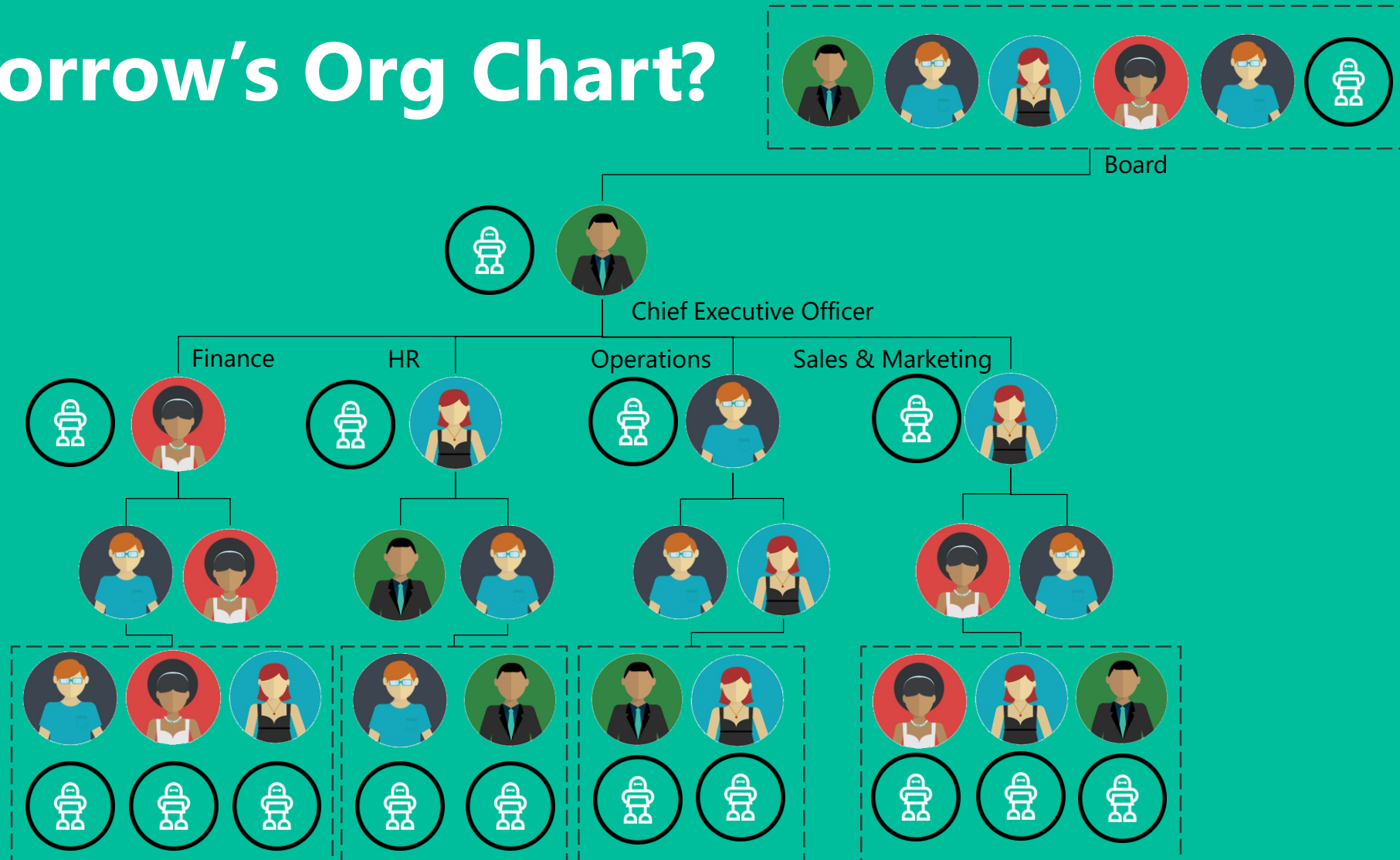
The Journey from Digital to Intelligent Transformation



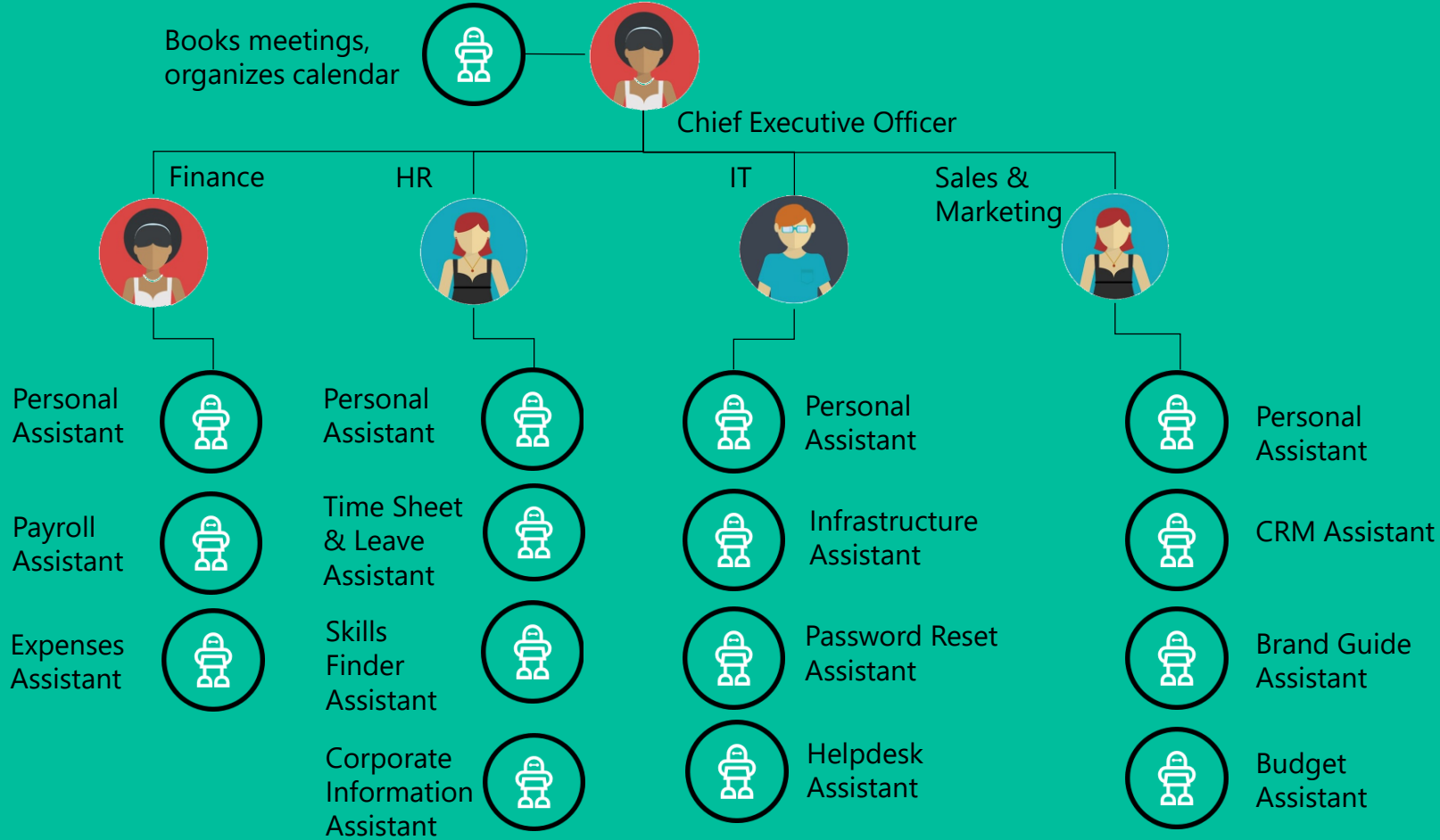
Today's Org Chart



Tomorrow's Org Chart?



Bots – Up Close & Personal


















According to Gartner

“By 2020, AI technologies will be a top-five investment priority for more than 30% of CIOs. They should be preparing their organizations to get the optimal return on that investment.”

“By 2021, more than 50% of enterprises will be spending more per annum on bots and chatbot creation than traditional mobile app development.”

AI PROJECTS

EDUCATION	FINANCIAL SERVICES	HEALTHCARE & LEGAL	MANUFACTURING & CONSTRUCTION	MEDIA & ENTERTAINMENT	RETAIL & CONSUMER SERVICES	TECHNOLOGY & ELECTRONICS		
 <p>Department Concierge Bot</p> <p>Designed to Assist Researchers for the University to quickly and easily find available funding for programs. This allows them to transform a specialized process that has traditionally been very consultant based.</p> <p><i>Leading University with 8 billion in endowment and 16k students</i></p>	 <p>IT Self Service Bot</p> <p>This bot surfaces information relating to credit card enquiries from Discover's existing knowledge base.</p> <p><i>3rd largest credit card brand in US with 50 million cardholders, and 15,000+ employees</i></p>	 <p>Department Concierge Bot</p> <p>Multiple use cases, including Law Subject Bots, that provide Q&A for internal cases including Bankruptcy, Probate, Marriage Law, etc., and Directory Bots, designed to assist in finding lawyers within the firm that specialize in certain areas.</p> <p><i>One of US's largest law firms with over 14 offices and 1000+ attorneys</i></p>	 <p>Sales and Marketing Performance Bot</p> <p>Designed to assist in areas of supply chain tracking and management.</p> <p><i>Food production with 5k employees across 30 countries</i></p>	 <p>External Customer Concierge Bot</p> <p>Designed to assist customers in picking up merchandise. These bots assist with a range of logistical information, including pick-up ability, reservation of pick-up times, and customer pick-up locations.</p> <p><i>Leading Design Door Manufacturing sold across all 50 states</i></p>	 <p>Department Concierge Bot</p> <p>Designed to be used as virtual learning assistants. The bots surface relevant information from the company's existing knowledge base.</p> <p><i>2nd largest global media conglomerate with 190k employees worldwide</i></p>	 <p>HR Self Service Bot</p> <p>Designed to assist employees in seeking knowledge across common HR functionalities, and to provide employees with information from the existing knowledge base.</p> <p><i>Global leading retail for Pet Goods with 5,000+ employees</i></p>	 <p>Customer Service Assistant Bot</p> <p>Designed to assist gate agents in quickly responding to situations by providing information from multiple sources. These bots allow agents access to policy and procedural documents, as well as a people directory for escalations.</p> <p><i>One of world's largest airlines with 21 billion market capitalization on NYSE</i></p>	 <p>HR Self Service Bot</p> <p>Designed to assist employees in seeking knowledge across common HR functionalities, and to provide employees with information from the existing knowledge base.</p> <p><i>Global Telecommunication firm with 15k employees worldwide</i></p>
 <p>Department Concierge Bot</p> <p>Designed to Assist Researchers for the University to quickly and easily find available funding for programs. This allows them to transform a specialized process that has traditionally been very consultant based.</p> <p><i>Leading University with \$2 billion in endowment and 111k students</i></p>	 <p>Department Concierge Bot</p> <p>Multiple use cases, including financial knowledge base bots assisting on areas such as wealth management and investments.</p> <p><i>Global investment firm with over \$300 billion in assets and 2,400+ employees</i></p>	 <p>HR Self Service Bot</p> <p>Human Resources Bots – Designed to assist employees in seeking knowledge across common HR functionalities, including onboarding and benefits.</p> <p><i>Leading Medical Device company with 91,000 employees across 140 countries</i></p>	 <p>Department Concierge Bot</p> <p>Designed to assist HR customer service as a complement to the HR intranet portal.</p> <p><i>2nd largest Global construction and mining corporation with 47k employees.</i></p>	 <p>External Customer Concierge Bot</p> <p>Multiple use cases, including a HR bot that assists in rapid onboarding of seasonal workers, as well as customer service and internally facing bots, designed around event-specific knowledge bases that service fans, temporary workers, and ticket box workers.</p> <p><i>Leading sports entertainment venue with over running racing event that draws over 6M viewers</i></p>	 <p>External Customer Concierge Bot</p> <p>Designed to assist with customer service inquiries outside of traditional service hours, i.e. between 11pm and 7am EST.</p> <p><i>National leading bedding manufacturing and retailer with over 1.4 billion in revenue</i></p>			

The Intelligent Workplace

1. Deep personalisation (Proactive and Predictive)
2. Robotic process automation to 'free up' human time for high value tasks
3. Data and analytics will be embedded in everything you do