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# TECHNOLOGY and OPERATIONS

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#### DEG's T&O – Current Focus

- Identifying opportunities for efficiencies, standardization and best practices in the digital supply chain
- Promoting collaboration between content providers, digital retailers and service providers
- Facilitating dialogs and providing resources to advocate for implementation
- Tracking the adoption roadmap amongst the majors
- Expanding standardization messaging beyond the larger content providers and digital retailers, including international dialogs



#### DEG's T&O – Standardized Avails Status

- 2017 yielded an increase in major content providers delivering EMA Avails 1.6 and 1.7.2 for feature content
- Delivery and ingest is still Excel centric; Wider XML (EMA Avails 2.2) support is anticipated in mid-to-late 2018
- Amazon's proposed phased implementation is receiving traction
   1.7.2 (1.6) Title Matching 1.72 Partial (ALID per edit)
- TV Avails in the 1.7.2 format will see a slight rise in adoption in Spring 2018, but overall TV is trailing feature avails adoption
- Content providers are challenged by legacy licensing applications, systems interoperability, technology resources and business engagement
- Open topics requiring further discussion and closure include: Asset Language,
   Localization Type, Holdback and Allowed Languages, Bundles, Full Extract/Delete, etc.
- An industry API for Avails will likely be available in 2019



#### DEG's T&O – Master Data

- Avails standardization has driven content providers to focus on their internal solutions for master data – specifically identifiers
- EMA Avails introduces eight identifiers that historically may or may not have been expressed in the legacy licensing workflow: Content ID, Asset Logic ID (ALID), AltID, Title and Edit IDs (EIDR), Entitlement ID, Avail ID and Reporting ID
- DEG members have aligned on the definition/purpose of ALID, though consensus among global digital platforms is still uncertain
- EIDR TV registry and provisioning in TV Avails is trailing behind feature content; some content providers may be resource challenged with EIDR registry, particularly for the high volume of television content
- IDs that travel through the supply chain (i.e. from Avails to MEC or MMC or POS Reporting) provide tremendous efficiency gains for providers and platforms



# **Application of Standard Identifiers**

	(Title ID)	(Title ID)	(Experience ID)	(Internal ID)	(Metadata ID)	(MA/UV ID)	(POS ID)
	EIDR	ISAN	ALID	AltID	ContentID	EntitlementID	ReportingID
<b>Asset Version Control</b>	✓	✓					
Avail Notice	✓		✓	✓	✓	✓	✓
Ordering	✓		✓	✓			
Asset Delivery	✓		✓	✓			
Metadata	✓	✓			✓		
Accounting/Reporting	✓	✓	✓				<b>√</b>
Entitlement Platforms						✓	
Storefront Validation			<b>√</b>				



#### DEG's T&O – MEC and MMC

- Tremendous industry interest in the servicing (formatting, packaging and delivery) of digital content, particularly with media accompanied by enhanced metadata
- Adoption of the Movielabs Media Entertainment Core and the Media Manifest Core specifications is expected to increase in 2018, due to an increase in component-based workflows
- However, adoption of MEC and MMC is not dependent on componentbased workflows
- DEG T&O is currently determining whether relative content provider Use Cases and Best Practices for use of the MEC and MMC specifications would be beneficial for the joint working groups and eco-dialogs



#### DEG's T&O – MEC and MMC

From a content provider's perspective, we are realizing some significant opportunities via adoption...

- MEC Media Entertainment Core: Descriptive Product Metadata
  - Solves for variants in metadata requirements across digital platforms
  - No longer requires content providers and service providers to maintain mapping tables, transform rules, and custom logic to support ever-changing (and evolving) metadata needs
- MMC Media Manifest Core: *Asset Packaging Metadata* 
  - Enables componentized asset servicing
  - Ability to program consumer experience
  - Significantly reduces cost of onboarding & maintaining and servicing retailers



# DEG's T&O – Joint Working Groups

- DEG members annually host two Joint Working Groups (JWG)
   Los Angeles and New York (Spring and Fall)
- Content providers, digital platforms and service providers are invited to participate in the working dialogs driving clarity, consensus and closure on topics related to specifications and best practices
- Next session is targeted for late May/early June 2018 in Los Angeles
- JWG allows for a wider dialog among industry participants, resulting in an informed community around intentions to standardize and opportunities for additional efficiency



## DEG's T&O — Adoption/Implementation Pitch Deck

- Lack of business engagement amongst content providers can introduce challenges for standards adoption
- T&O members plan to partner with Movielabs to produce a "pitch deck" outlining the opportunities and efficiencies obtained by adoption of proposed standards
- Content providers can then customize the deck, adding the business relevance to their internal organization for subsequent circulation and business engagement
- Opportunities extend beyond cost reduction, cost avoidance and "customer service." Additional considerations are accurate consumer experiences, future merchandising configurations, potential revenue lifts and risk minimization/avoidance.



## DEG T&O Update



# **THANK YOU!**

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