

Defending brands from disinformation and media manipulation

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THE PROBLEM

Social consensus becomes the truth

An orphaned boy becomes radicalized after a military strike kills his family. He is indoctrinated into an ancient religion, joins a band of rebel insurgents, and carries out a terrorist attack killing 300,000 people.



SOWING DISCORD AT SCALE

Here Is Facebook's
Dubious Plan to Prevent
Its 2016 Election
Catastrophe From
Happening Again

Facebook Removes More Accounts Tied to Russian 'Troll Factory'





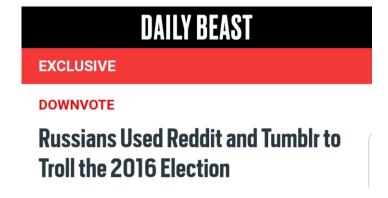


PRO

Twitter: More than 677,000 U.S. users engaged with Russian troll accounts

POLITICO

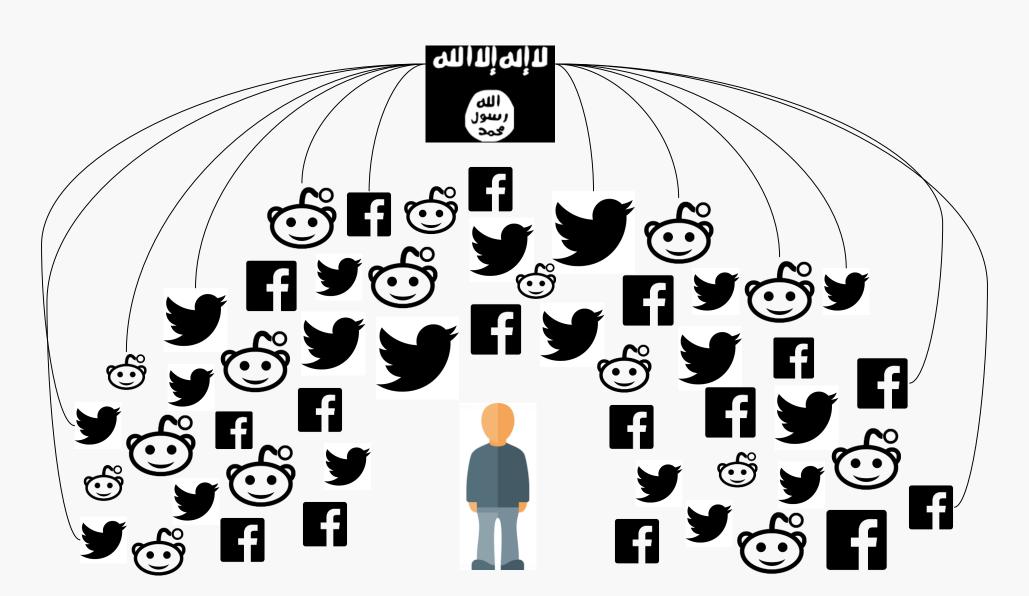
For Russian 'Trolls,' Instagram's Pictures Can Spread Wider Than Words





Jailed Russian: Here's How I Hacked The U.S. Election

WE'VE BEEN HERE BEFORE



SOCIAL MEDIA MANIPULATION

is widespread and systemic

60
MILLION

Facebook accounts are fake

48
MILLION

Twitter accounts are fake

126
MILLION

people saw election propaganda in 2016 10
MILLION

spent on propaganda targeting US industry

We help you beat it

DEFENDING PUBLIC DISCOURSE

DIGITAL MEDIA

+
MACHINE LEARNING
+
NATIONAL SECURITY













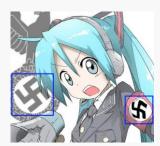




IDENTIFYING EXTREMISM

Using artificial intelligence

- We consumed data from social media platforms like Twitter, Facebook, Instagram, and others.
- Using machine learning, we identified the most polarizing, extremist content in text and images.
- This allowed us to target the accounts and conversations that were most influential in manipulating Americans on divisive social issues such as race and gun rights.











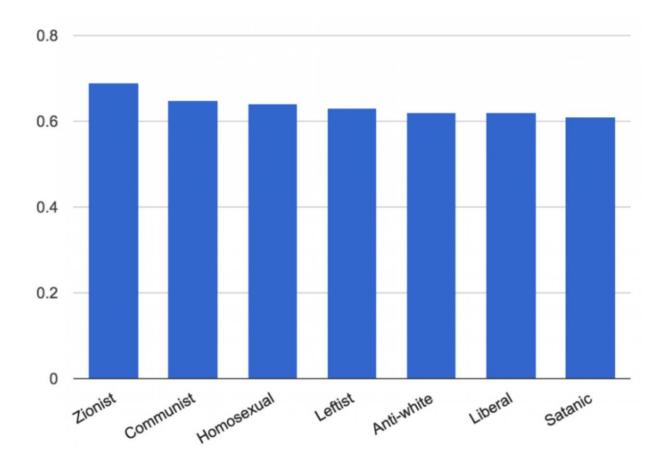


MEASURING MANIPULATIVE LANGUAGE

The data science of influence operations

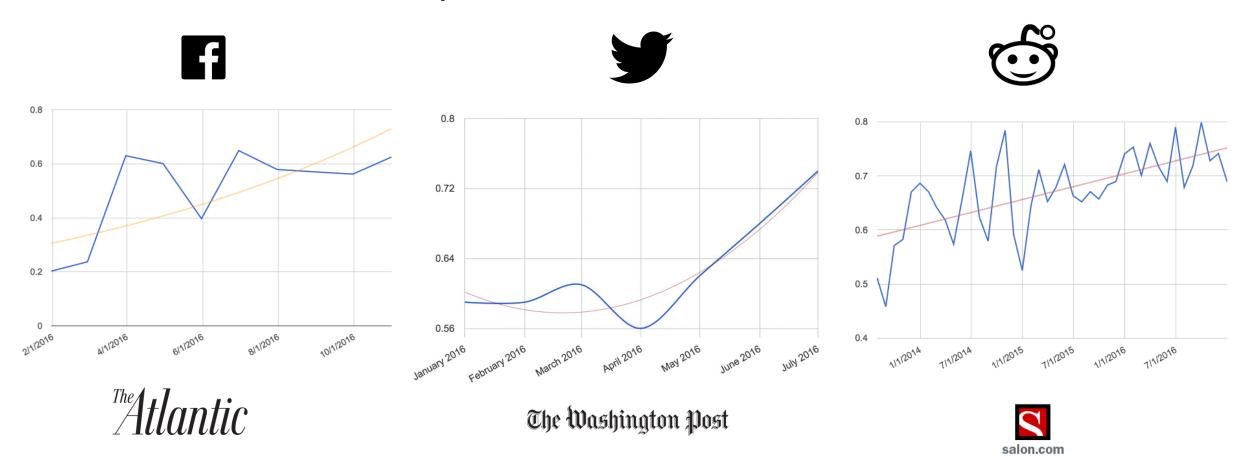
- We were able to measure their language, and quantify their influence on the larger social media community.
- Our platform computed how suspected Russian-linked accounts described the Jewish population, spread anti-Semitic propaganda, and shape the language of other social media users.

How Jewish people are described in anti-Semitic propaganda



CROSS-PLATFORM COGNITIVE ATTACK

The data science of influence operations



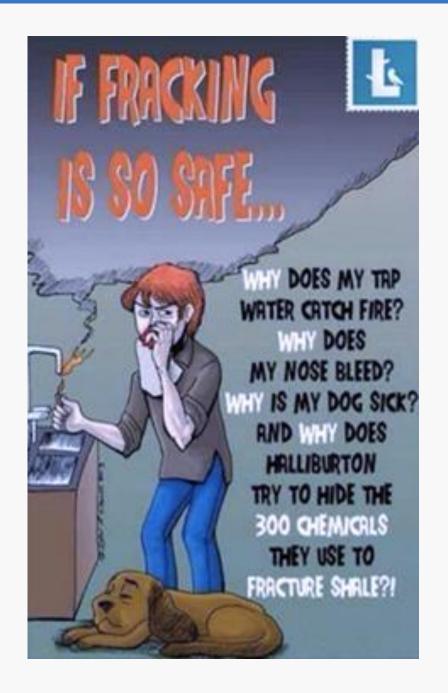
ATTACKING ENERGY

Official report

On March 1, 2018 the US House of Representatives Committee on Science, Technology, and Space released a report entitled: "Russian Attempts to Influence U.S. Domestic Energy Markets by Exploiting Social Media."

The report details Russian efforts to sow discontent within the US environmentalist community via Facebook and Instagram content advocating against fracking and pipeline construction.

- This was a cross-platform campaign on Twitter,
 Facebook, and Instagram, designed for maximum reach and shareability.
- Orchestrated by the Russian governmentestablished Internet Research Agency, notorious for exploiting social divisions and coordinating elaborate hoaxes with widespread mainstream media pickup.



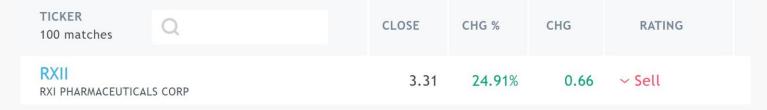
ATTACKING FINANCE

Automating volatility

This likely fake Twitter account has posted 779 times about \$RXII. At 24 followers, it isn't trying to influence human users, but rather is specifically designed to influence the social media listening technologies that provide data feeds to HFT systems.

As of April 2, 2018, RXII is the most volatile stock traded on the US stock exchange.







17

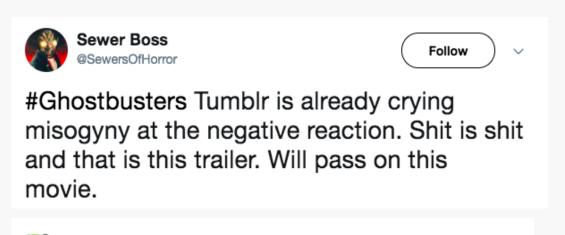
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Tweets **Following Followers** 24 779 **Tweets & replies** Media Tweets Wen Lin @Wenlin79 · 4h \$RXII Why announced this meeting more than a month away? just want to pump SP, so Geert can carry out dilution? 17 0 1 Wen Lin @Wenlin79 · Apr 2 \$RXII So far 14% down, tomorrow will down again with this offering hang over? 0 1 17 Wen Lin @Wenlin79 · Apr 2 \$RXII What will happen this Monday after shelf offering last week? 0 1 Wen Lin @Wenlin79 · Mar 30 \$RXII What the offering price will be? below \$1? That will set RXi into another delistina!!! \bigcirc 1 Wen Lin @Wenlin79 · Mar 30 \$RXII That why Geert did CC on Monday which usually happens on Thursday. He was planning dilution for a long time, while he lies that he can sell out its pipelines to fund for I/O research!

ATTACKING ENTERTAINMENT

Manufacturing backlash

A network of 15,000 fake accounts attacked the Ghostbusters movie on social media with content developed on 4chan, the anonymous, alt-right web forum

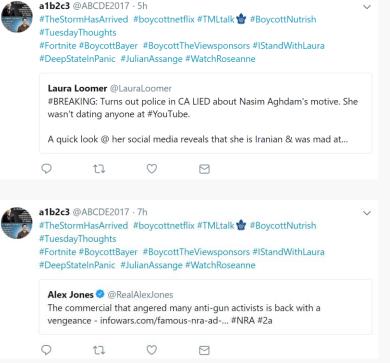


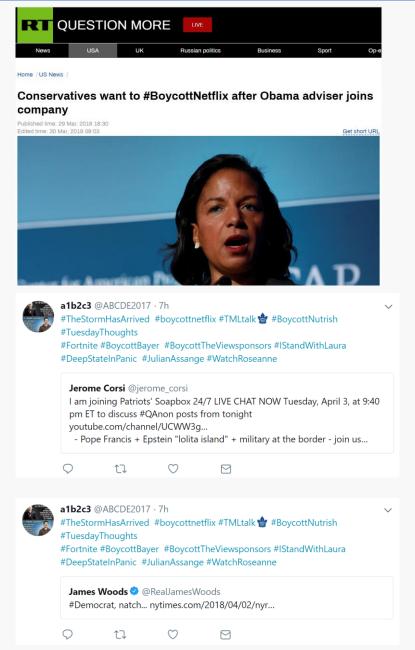


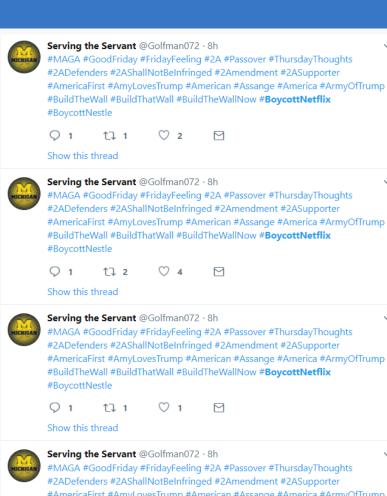


NETFLIX Automating a Boycott

This month-long, sustained, high volume, repetitive campaign continues to shape the common far-right social media user feed by hijacking trending conservative topics.







#MAGA #GoodFriday #FridayFeeling #2A #Passover #ThursdayThoughts #2ADefenders #2AShallNotBeInfringed #2Amendment #2ASupporter #AmericaFirst #AmyLovesTrump #American #Assange #America #ArmyOfTrump #BuildTheWall #BuildThatWall #BuildTheWallNow #BoycottNetflix #BoycottNestle

Q 1 1 1 0 1 M

Show this thread



Serving the Servant @Golfman072 · 8h

#MAGA #GoodFriday #FridayFeeling #2A #Passover #ThursdayThoughts #2ADefenders #2AShallNotBeInfringed #2Amendment #2ASupporter #AmericaFirst #AmyLovesTrump #American #Assange #America #ArmyOfTrump #BuildTheWall #BuildThatWall #BuildTheWallNow #BoycottNetflix #BoycottNestle

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HEATHERS

Downvotes and Fake Petitions

In January, 2018, shortly after the trailer for the new Heathers TV show was released on YouTube, a group of users on 4chan, an anonymous, alt-right message board, launched a campaign to undermine public perception of the show.

The campaign targeted the YouTube trailer and amplified an anti-Heathers petition to manufacture public backlash against the show.

- This was a cross-platform campaign on Twitter,
 Facebook, and Instagram, designed for maximum reach and shareability.
- Orchestrated by trolls on 4chan and Reddit, sites that have become notorious for exploiting social divisions and coordinating elaborate hoaxes with widespread mainstream media pickup.





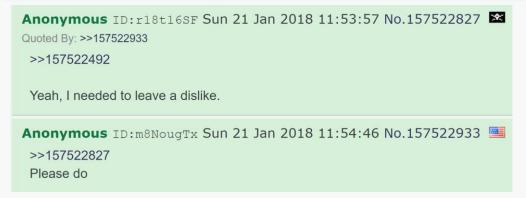
Heathers Remake Anonymous ID:m8NougTx Sun [10/2]

21 Jan 2018 11:48:49 No.157522208 View Reply Original Report

Quoted By: >>157522434

An old fags on /pol/ remember the movie Heathers with Winona Ryder and Christian Slater? Well paramaount is making a SKW remake with a fat Heather C and a gay dude as another Heather. Why? This has to stop. The trailer currently has 23K dislikes and only 7K likes. Why does /pol/ suppose that is?

https://youtu.be/2B85IYenaxE



The 4chan community organizes to downvote the Heathers trailer

vincent (he/him) (@gothboyfriends) • Instagram ছবি ও ভিডিও https://www.instagram.com/gothboyfriends/?hl=bn - Translate this page

vincent — (he/him). my name is vincent and im constantly having an existential crisis | 1/2 cutty buddies www.change.org/p/paramount-network-cancel-the-heathers-reboot. 1,033টি পোস্ট; 647 জন অনুসরণকারী; 187 জন অনুসরণকারী. এই অ্যাকাউন্টটি ব্যক্তিগত. ইতিমধ্যে gothboyfriends কে অনুসরণ করেন? তাদের ছবি এবং ভিডিগুগুলি ...

A (likely fake) anti-Heathers petition is amplified on Instagram

DEFENDING AGAINST COGNITIVE ATTACKS

THREAT HUNTING FOR PROPAGANDA

Discover campaigns before your customers do

Monitor open and closed spaces of known bad actors, like 4chan, private Discord channels, subreddits, Facebook groups, etc.

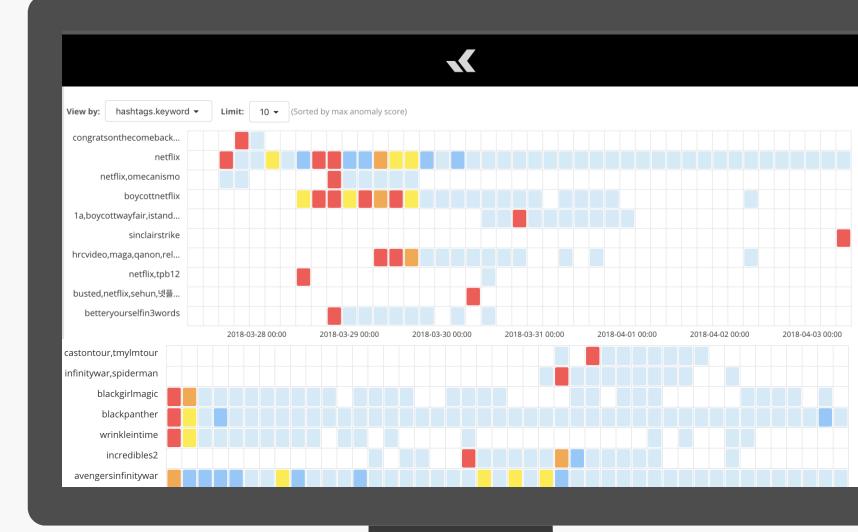
Heathers Remake Anonymous ID: m8NougTx Sun [10 / 2] 21 Jan 2018 11:48:49 No.157522208 View Reply Original Report Quoted By: >>157522434 An old fags on /pol/ remember the movie Heathers with Winona Ryder and Christian Slater? Well paramaount is making a SKW remake with a fat Heather C and a gay dude as another Heather. Why? This has to stop. The trailer currently has 23K dislikes and only 7K likes. Why does /pol/ suppose that is? https://youtu.be/2B85IYenaxE Anonymous ID:r18t16SF Sun 21 Jan 2018 11:53:57 No.157522827 Quoted By: >>157522933 >>157522492 Yeah. I needed to leave a dislike. **Anonymous** ID:m8NougTx Sun 21 Jan 2018 11:54:46 No.157522933 >>157522827

Please do

AUTOMATED EARLY WARNING

Real-time alerts

- React quickly to campaigns before they break
- Machine learning signals detect anomalous changing in community behavior
- Alerts distributed via email, text, or to team collaboration applications, like Slack



INNOCULATE YOUR AUDIENCE

Neutralize the threat

Press





Platforms



Pressure







LONG-TERM SOLUTIONS

- Collective industry pressure on review aggregators and social media platforms
- Legislation
- Prepare for next-generation spear-phishing

Steve Bannon Declares War on Hollywood Post-Weinstein: "It's Blowing Itself Up"

7:09 AM PDT 10/26/2017 by Paul Bond













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