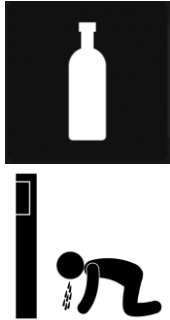




Mining Google Trends for Entertainment Analytics

Qing Wu,
Principal Economist, Google
Los Angeles, May 23, 2019

Google Trends: Vodka and Hangover



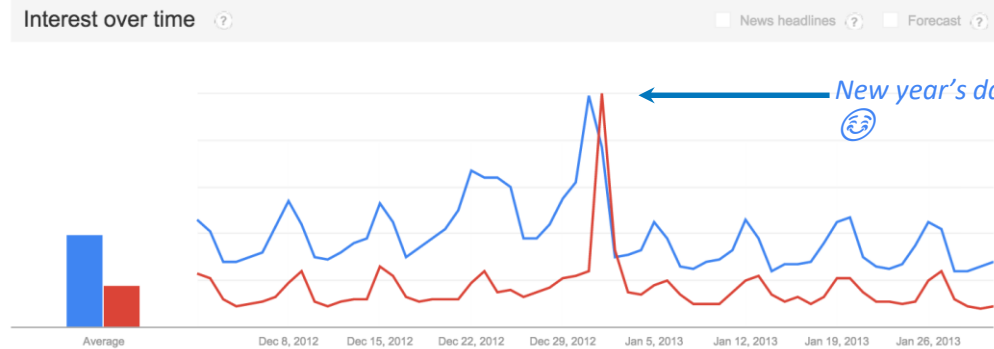
Topics

Subscribe

vodka
Search term

hangover
Search term

+ Add term





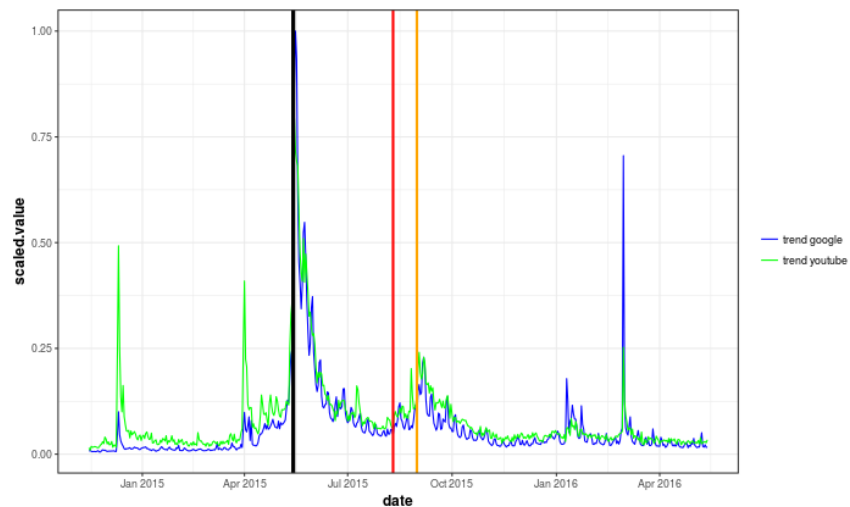
1. Consumer Insights

2. Predictions

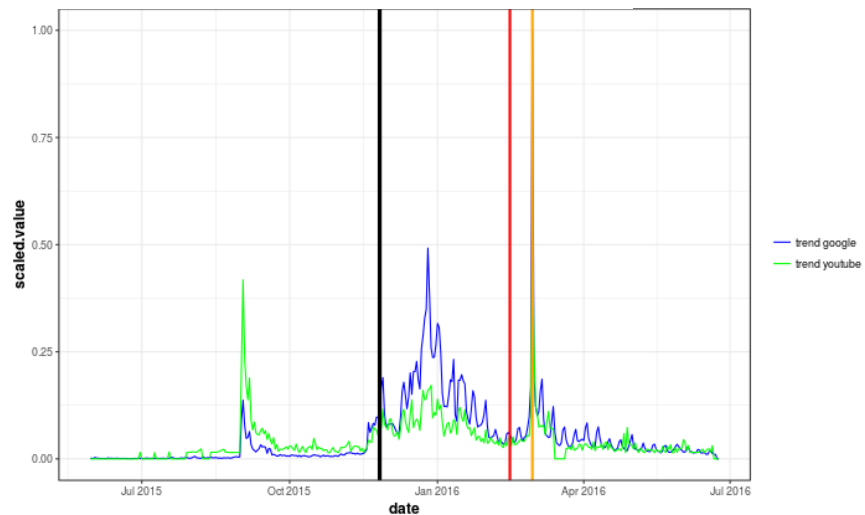
3. Causal inferences

Google and Youtube Search Trends for Movies

Mad Max: Fury Road



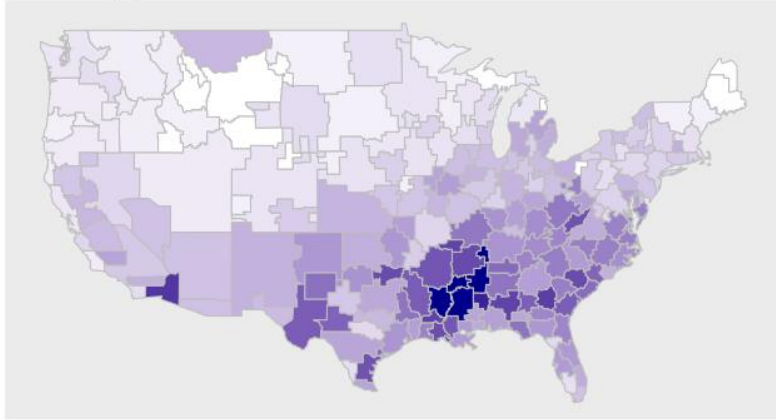
Danish Girl



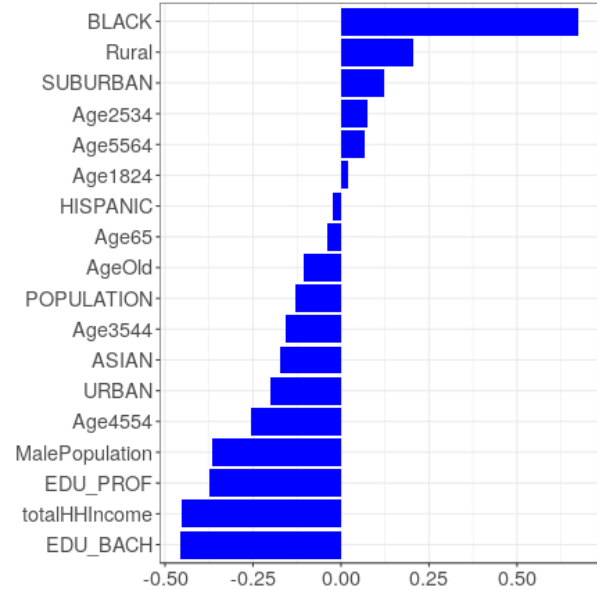
Geo Variances: Madea Family Funeral

Correlation with demographics

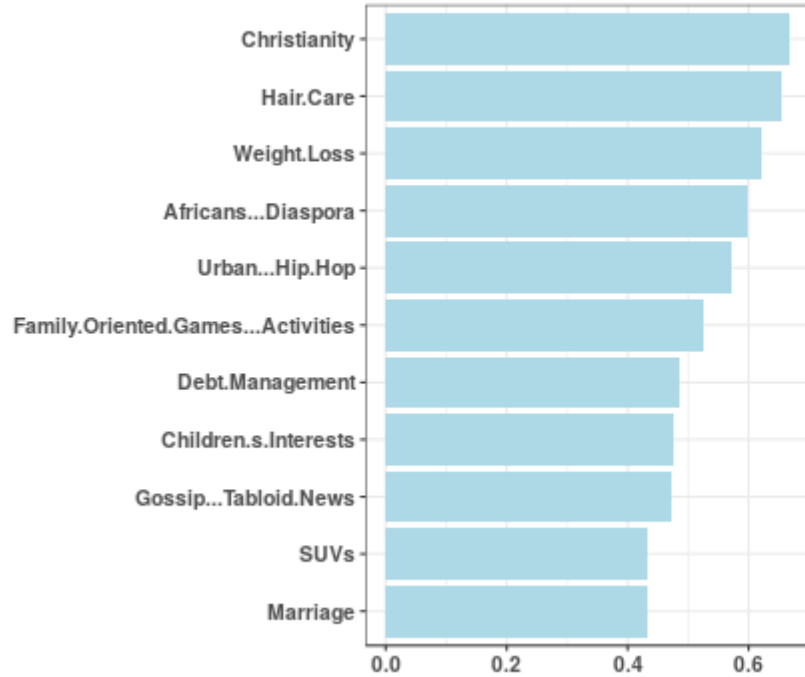
search intensity by dma



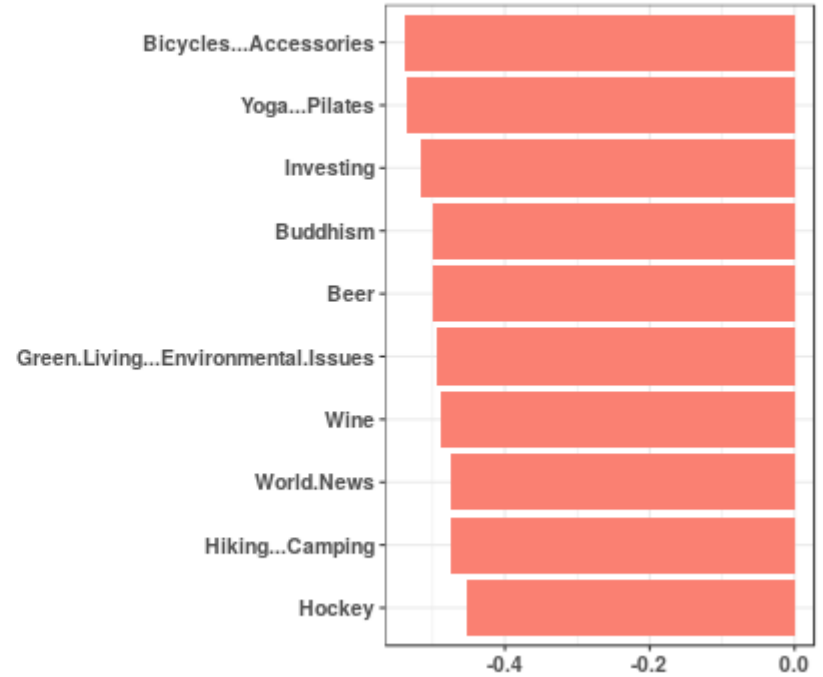
index
60
40
20
0



Positively Correlated



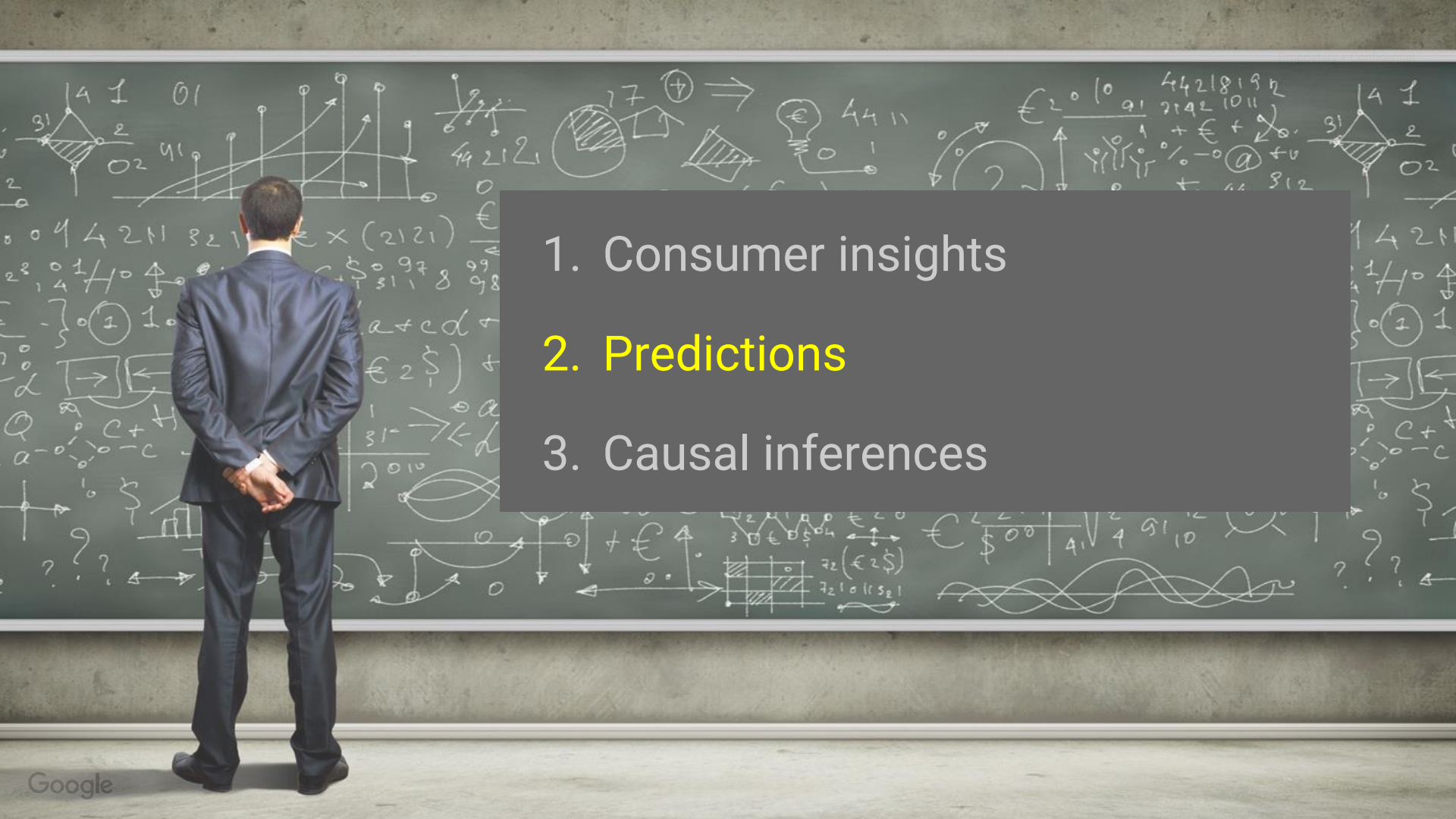
Negatively Correlated



Spread of Trend: K-Pop Girl Band Blackpink

blackpink 2016





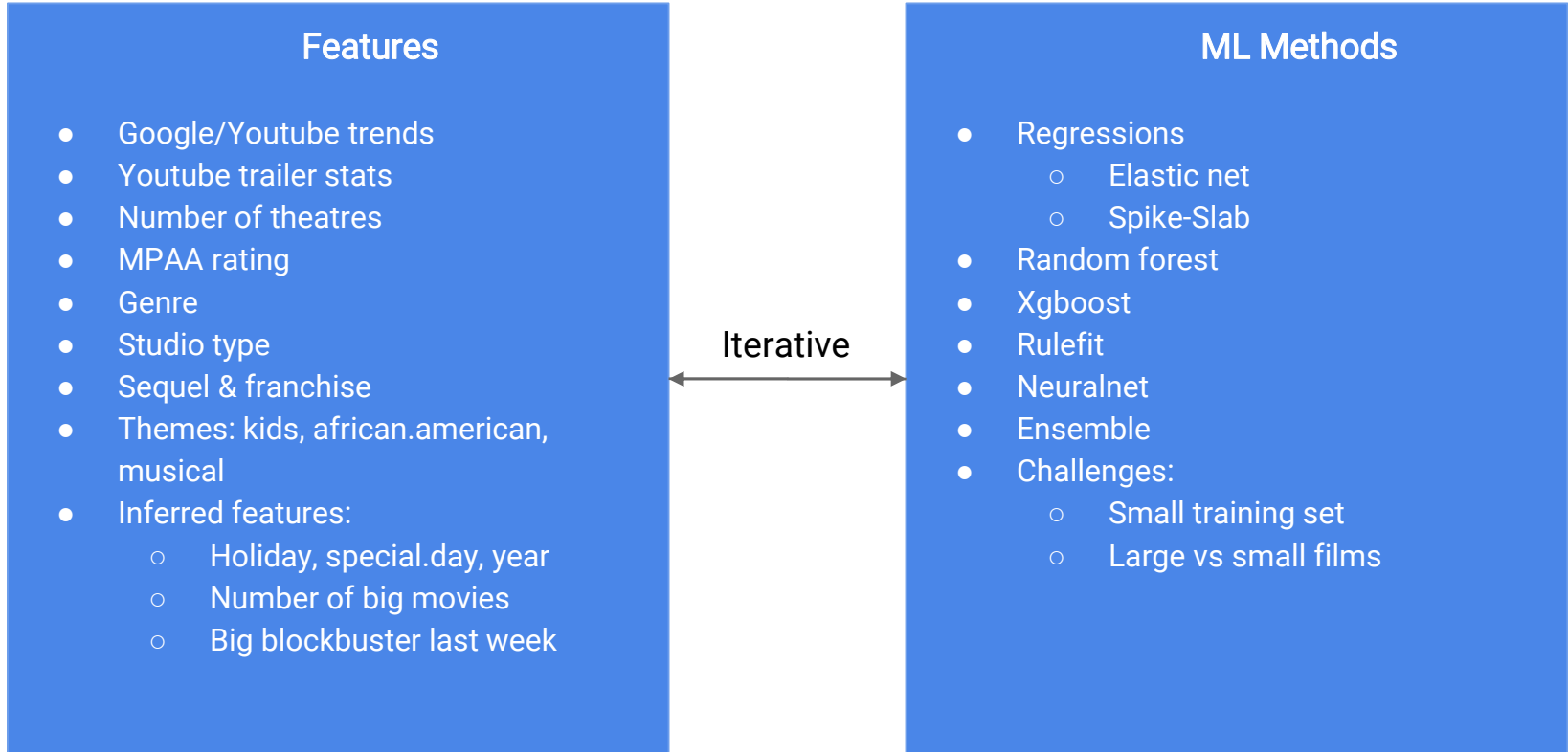
1. Consumer insights
2. Predictions
3. Causal inferences

Can we use Google trends to help with predictions in the entertainment industry?

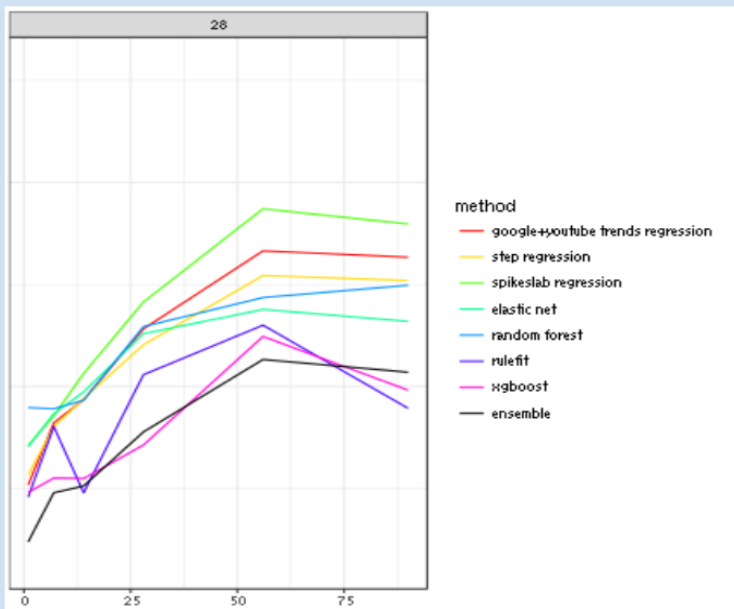
- Opening weekend boxoffice
- TV viewership
- Video game sales
- Concert ticket sales



Machine Learning: Opening Weekend Boxoffice Prediction



Ensemble Did the Best Again!

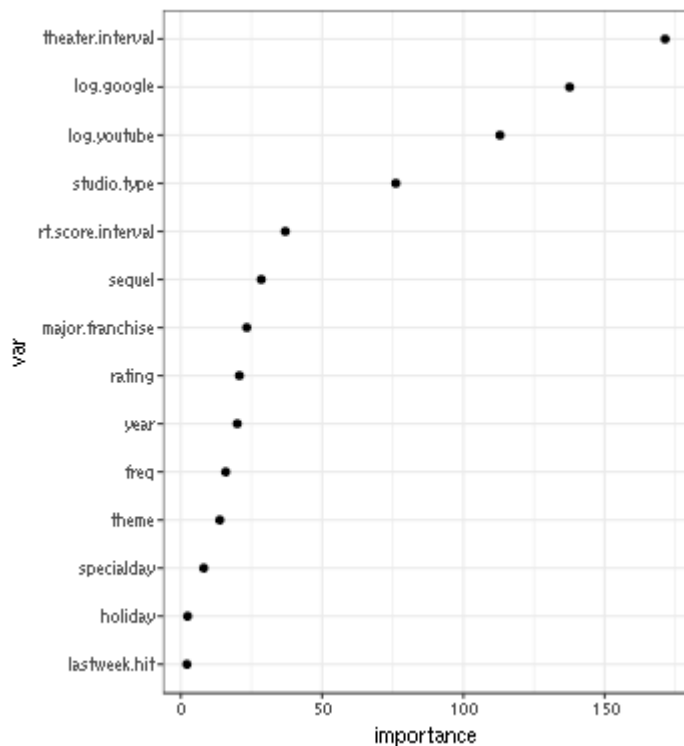


Accuracy increases significantly in the final week before release

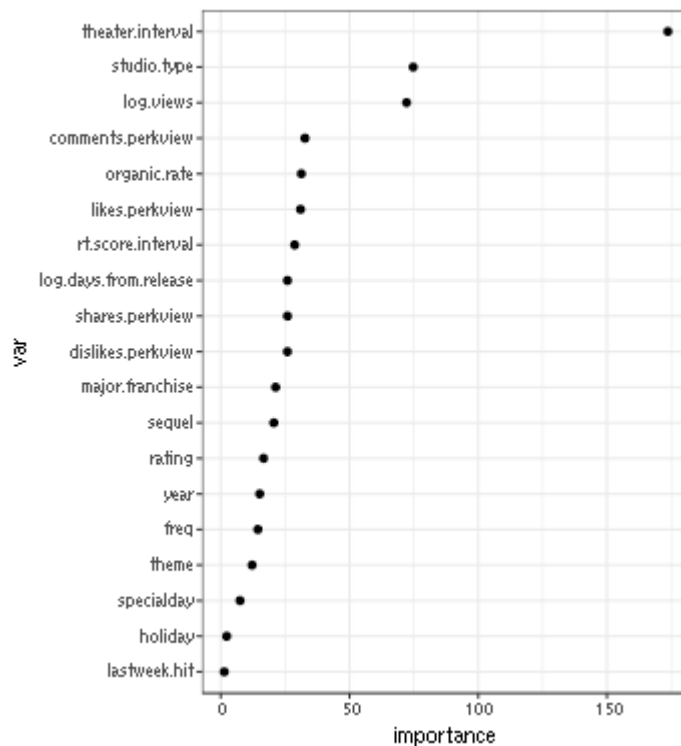
Accuracy flat between 1.5 months and 3 months.

Insights: Variable Importance from Random Forest

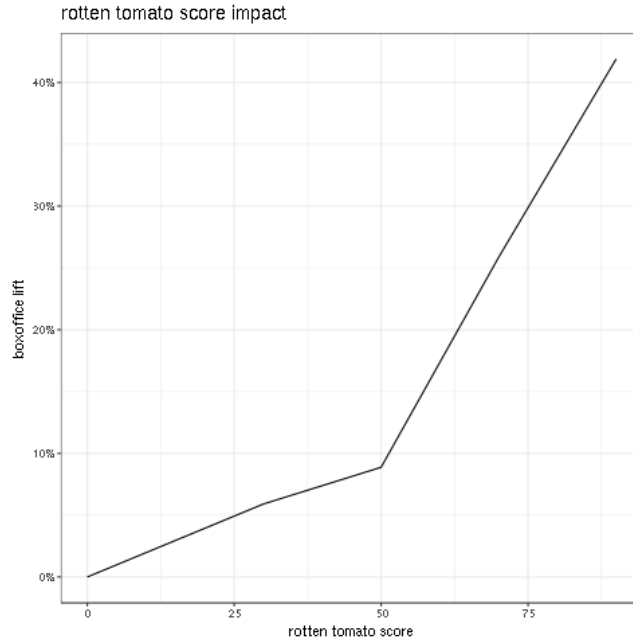
importance chart for trend model



importance chart for trailer model



Impact of Rotten Tomato Score

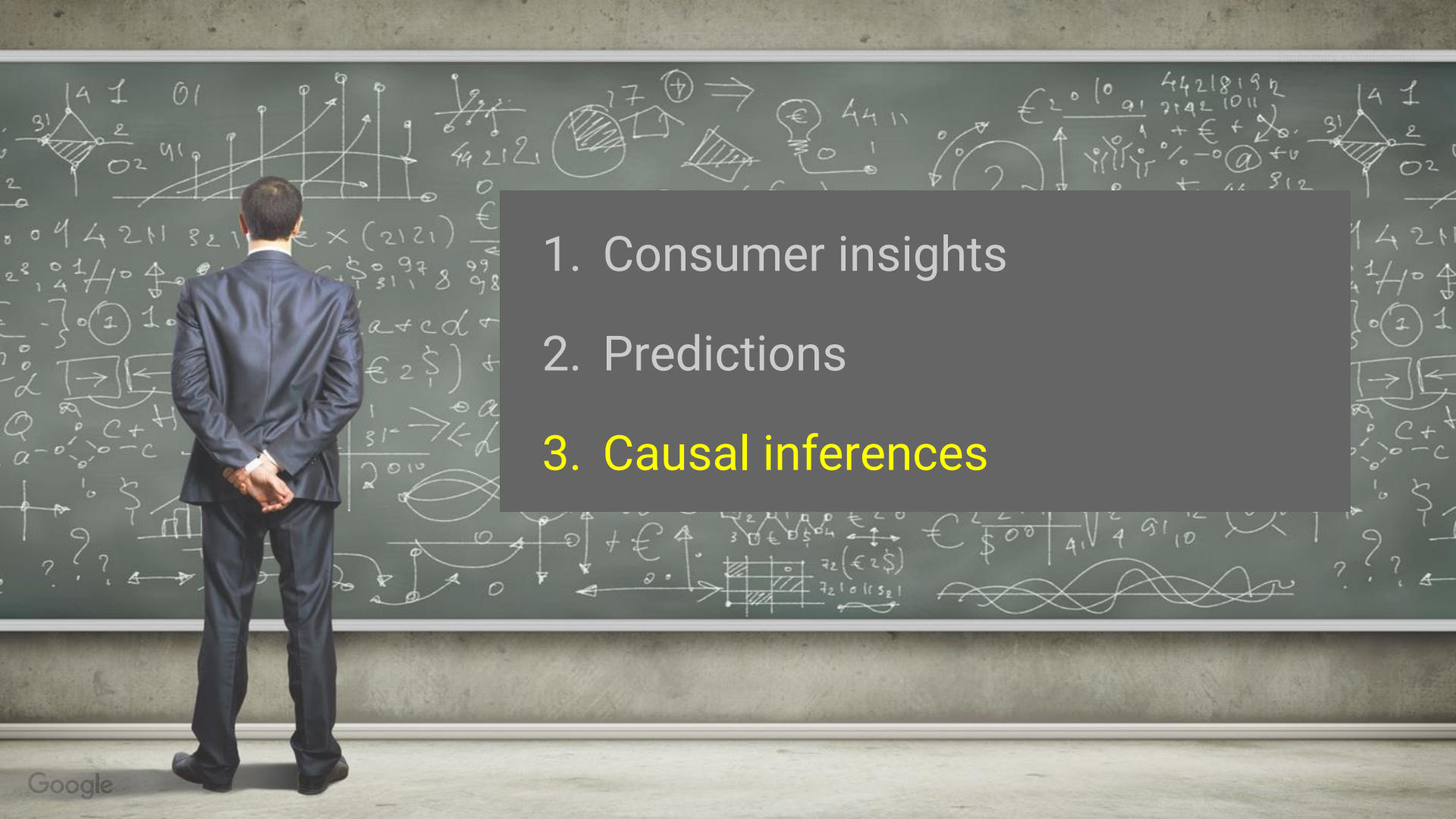


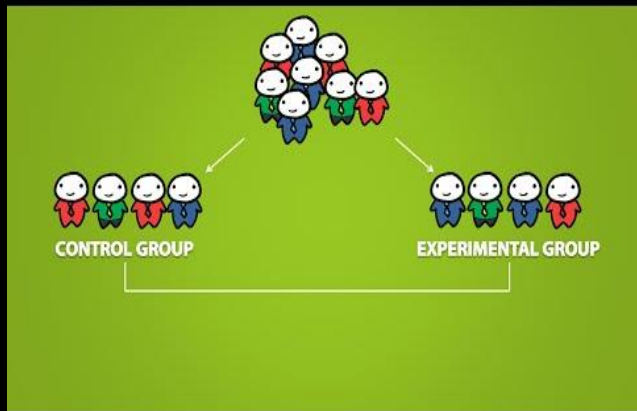
Attacked by Rotten Tomatoes

By BROOKS BARNES SEPT 1, 2007



Some in Hollywood believe that Rotten Tomatoes, which boils down hundreds of reviews to give films a "fresh" or "rotten" score, has become too influential with the public. [View Article](#)

- 
1. Consumer insights
 2. Predictions
 3. Causal inferences

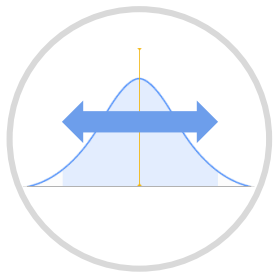


Randomized control and experiment is the ultimate approach to draw causal inference and estimate the advertising effectiveness.

**GEO
EXPERIMENTS**

**NATURAL
EXPERIMENT**

Geo Experiment Process



Test Design

Optimize parameters (duration, accuracy, geos) to maximise statistical power.



Experiment

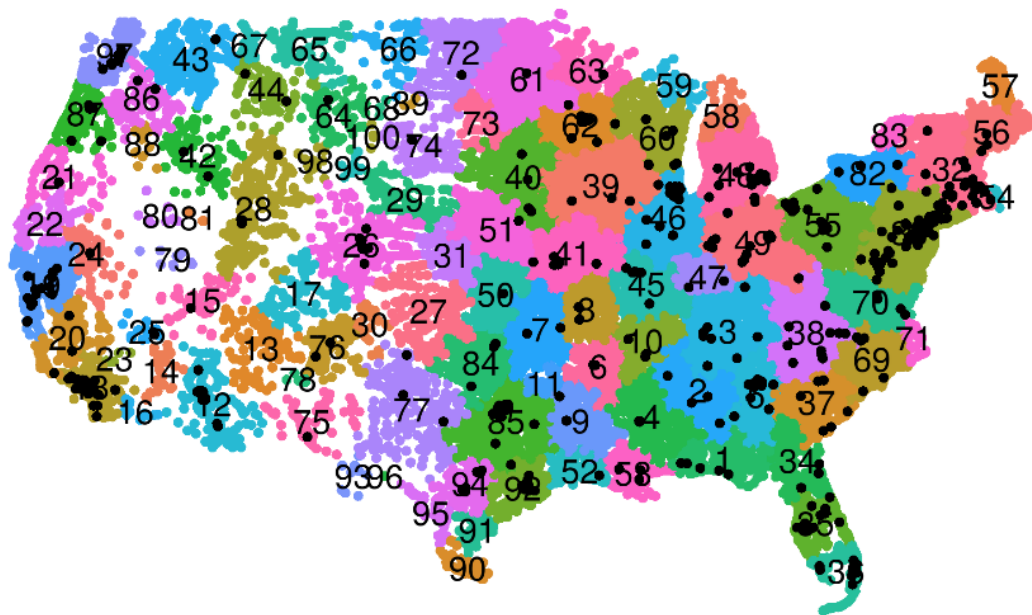
Geo-target ad-spend to randomized sub-regions and expose changes.



Analysis

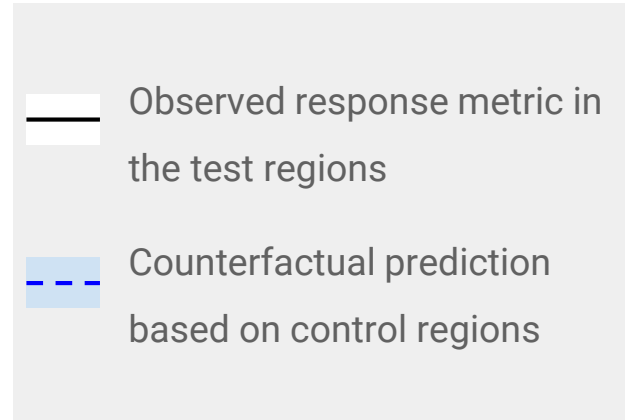
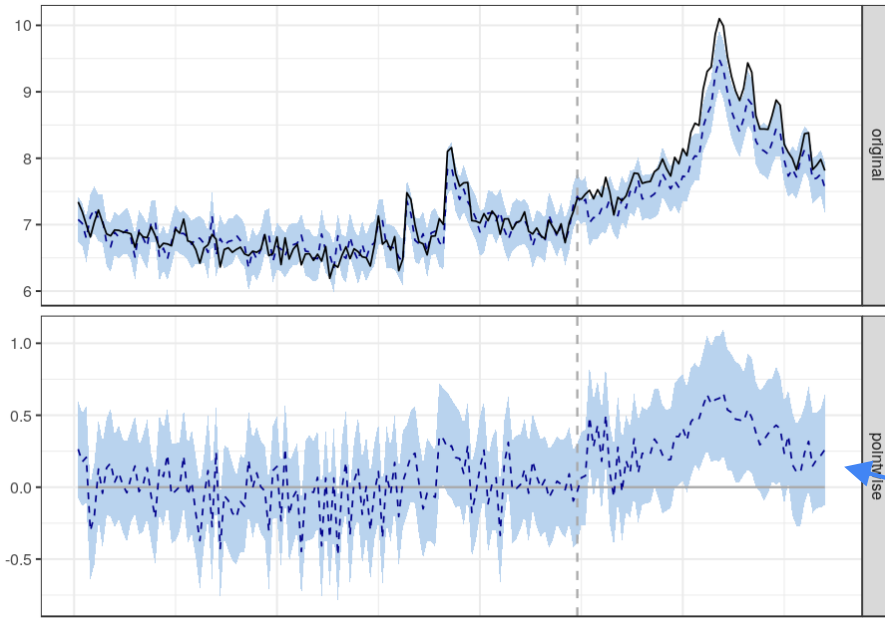
Measure incremental revenue and visits and draw effectiveness conclusion.

Designing an Experiment



- Non-overlapping sub-regions
- Consistent with ad serving
- Similarly sized in terms of population / queries
- Minimize contamination between GMAs
- Matching pre-treatment trends

Time Based Methodology (CausalImpact)



Impact X%

But experiments are expensive!
Looking for an “natural
experiment”



An event where ad exposures are
randomly boosted in some cities
but not others!

Super Bowl!



Using Super Bowl Fans as the Instrument

- 10-20% more viewers in home cities of competing teams
- Advertisers purchase ad slots long before it is known who will compete
- In 2 cities “*randomly chosen*” out of 32 cities with NFL teams we see a 10-20% elevation in viewership

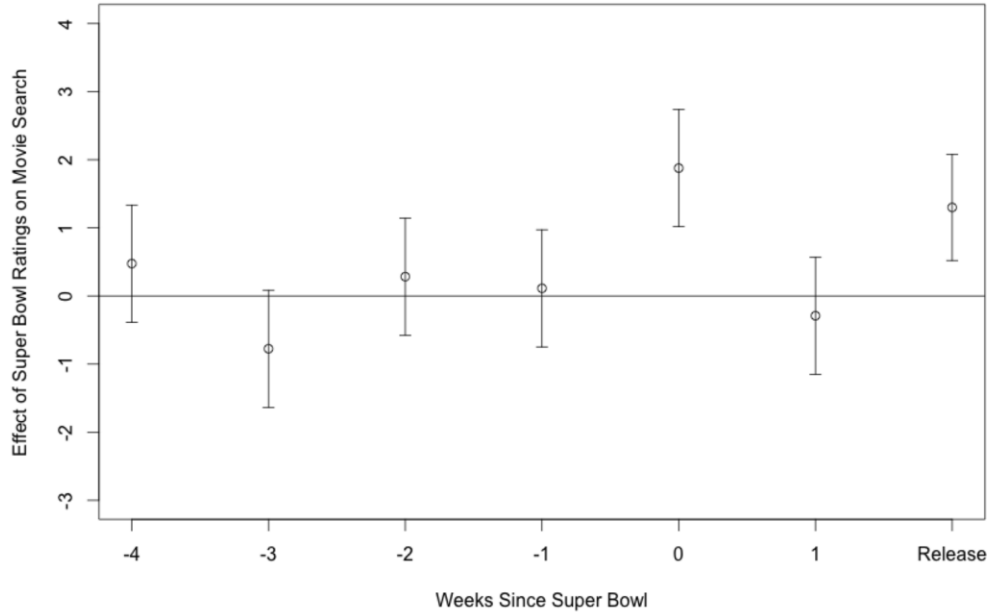
2012	2013
Boston Final TV Rating: 56.7	Baltimore Final TV Rating: 59.6
Baltimore TV Rating: 47.9	Baltimore TV Rating: 48
	

Procedure from “Super Returns”

- Outcome: Google trends, opening weekend boxoffice
- 10 Super Bowl games from 2004-2013.
- 72 movies that advertised during games.
- 72 placebo movies that did not advertise during game.
- Compare outcomes in home cities of competing teams to outcome in other cities.



Bump in Home City Queries by Week

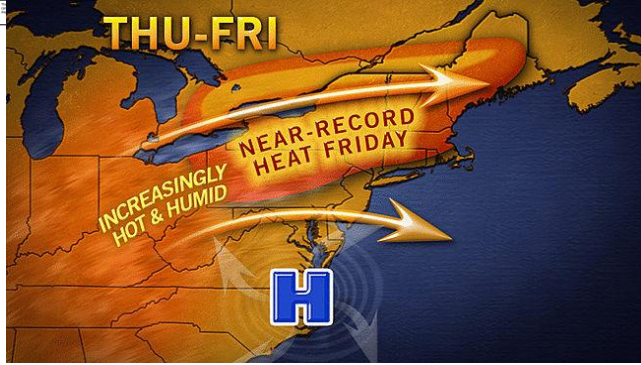


Back-of-Envelope Impact Estimate

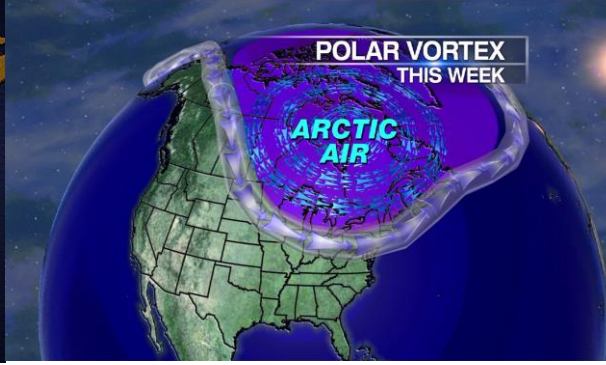
- 21% ticket sales increase
- Average opening weekend revenue: \$40M
- Super Bowl slot: \$3M
- 40-50% goes to studio
- ROI: 1.4 to 1, or 40%

Robustness Test

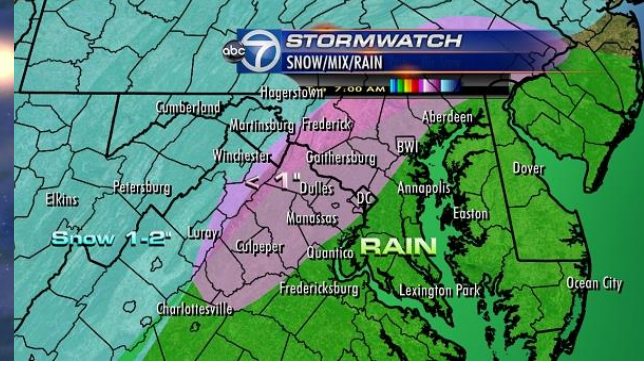
- Placebo movies: similar movies that weren't advertised in the Super Bowl
- Runners up: teams that just missed qualifying for Super Bowl.
- In both cases: no effect.



heat



cold

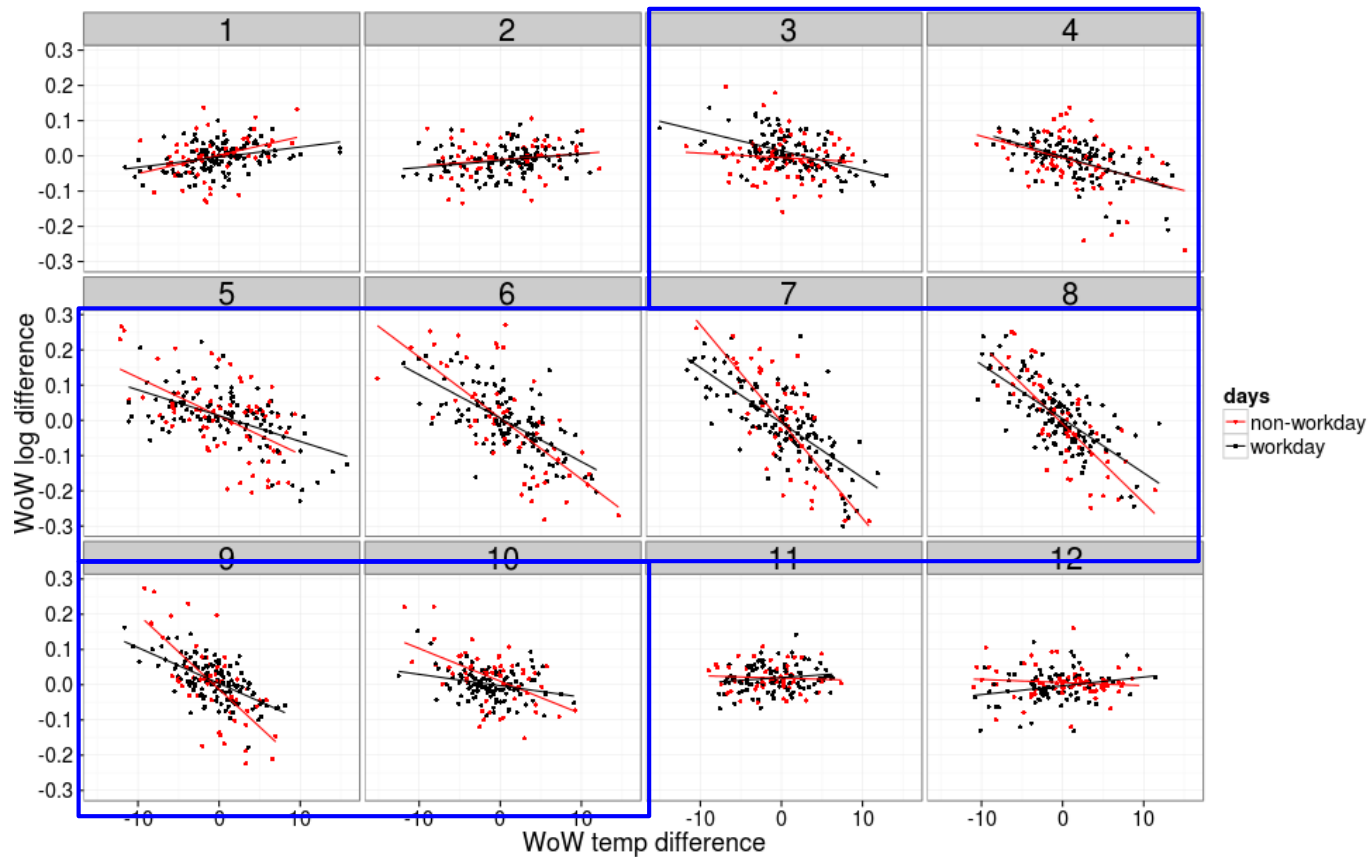


rain / snow

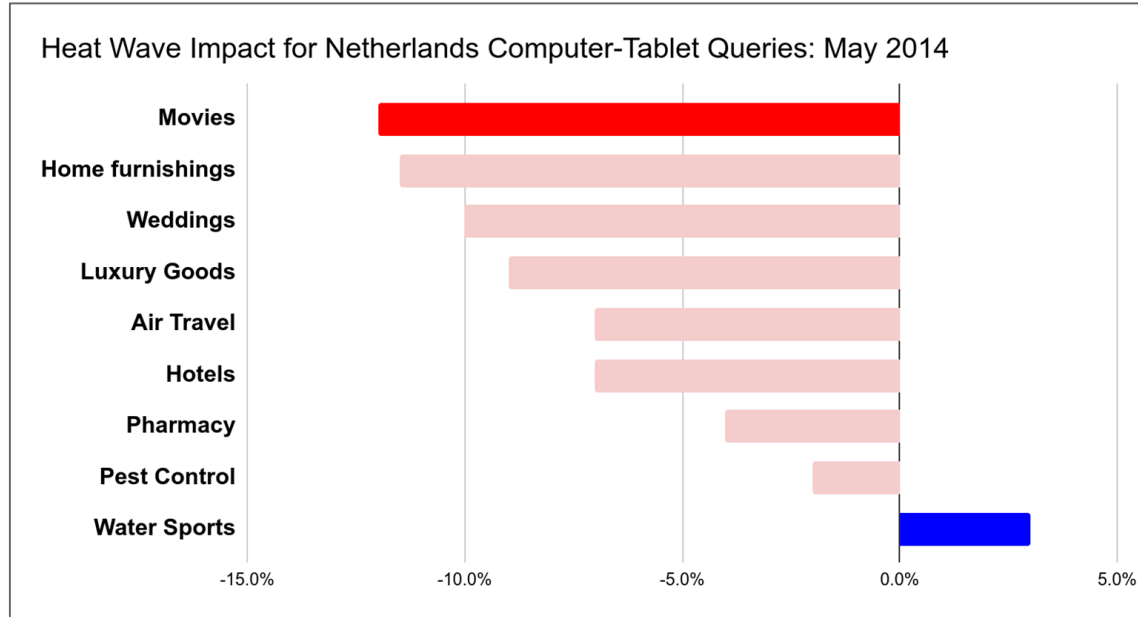
Weather Determines Whether You Stay Indoors or Not



Difference-in-Difference Method: Traffic vs. Temperature

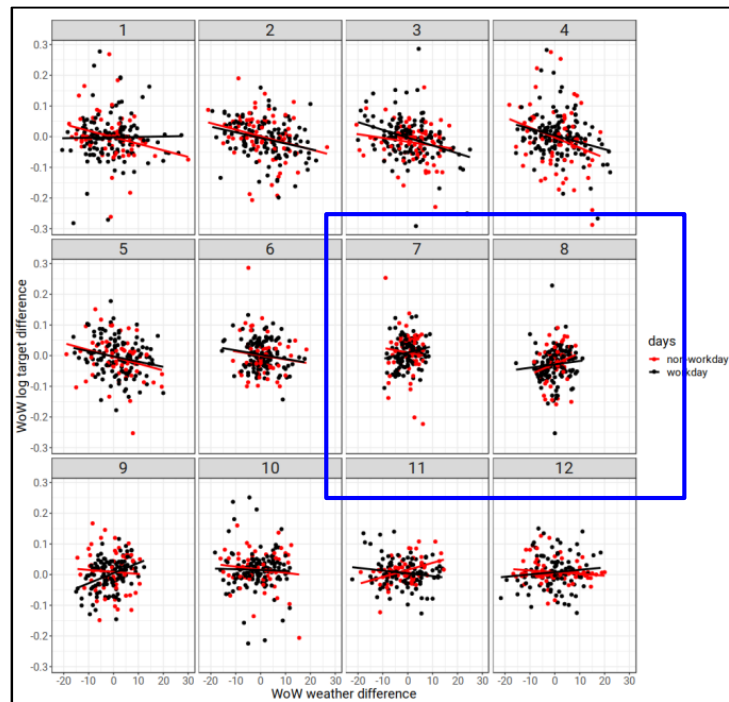


Weather Impact Example: Heatwave in Netherlands



But Is that the Case in US?

From February to May warm weather in Washington DC has negative impact on movie searches. But from July to August, it is much more muted. The impact is slightly positive over the weekends as people seek ACs in the theaters.



Using data to get insights and make
decisions!

THANKS!