



**MEDIA + ENTERTAINMENT
INFORMATION SHARING ANALYSIS CENTER**

PHISHING, SCOURGE OF THE DEEP BLUE INTERNET

WHAT IS ALL THIS PHISHING YOU SPEAK OF?

SPAM

PHISHING

Whale Phishing

Business Email Compromise (BEC)

Spea

use of phishing or compromised account
to commit fraud, usually targets c-suite

SMISHING:

SMS
es

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1821

HOUSTON TX

POSTAGE WILL BE PAID BY ADDRESSEE

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Send

SO MANY PHISH IN THE SEA

- 94% of malware is delivered by email
 - Verizon 2019 Data Breach Investigations Report -
<https://enterprise.verizon.com/resources/reports/2019-data-breach-investigations-report.pdf>
- 65% of cybercrime gangs use phishing as their primary way in
 - Symantec 2019 Internet Security Threat Report -
<https://www.symantec.com/security-center/threat-report>
- 70% of newly registered domains are malicious
 - Palo Alto Unit42 research -
<https://unit42.paloaltonetworks.com/newly-registered-domains-malicious-abuse-by-bad-actors/>

WE GET A LOT OF SPAM

TOTAL GLOBAL EMAIL & SPAM VOLUME FOR APRIL 2021



Average Daily Legitimate Email Volume

15.99 BILLION

Email Volume Change from Previous Month

-61.2%

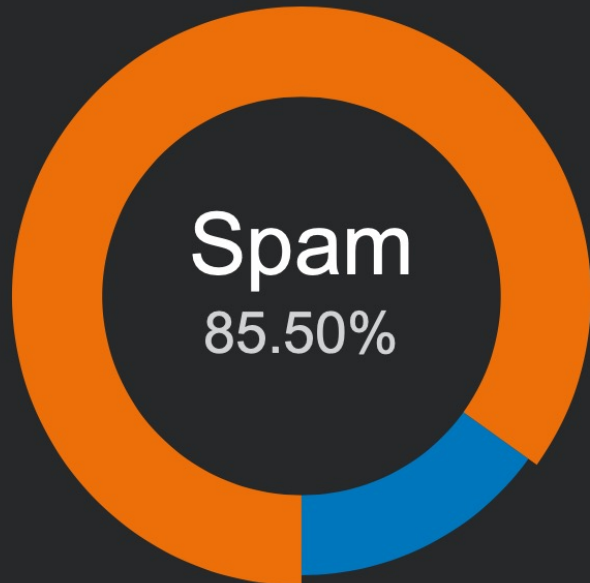


Average Daily Spam Volume

88.21 BILLION

Spam Volume Change from Previous Month

-36%



● Legitimate

● Spam

DAILY EMAIL VOLUME

EMAIL TYPE	AVERAGE DAILY VOLUME (BILLIONS)	PERCENTAGE OF GLOBAL TRAFFIC
Legitimate	22.65	14.49%
Spam	133.59	85.50%

EXAMPLE:

- From?

Claims to be from DHL, but actual email is some domain that is completely unrelated.

- To?

Is this the address you expect to get a shipping notification sent to?

- Context?

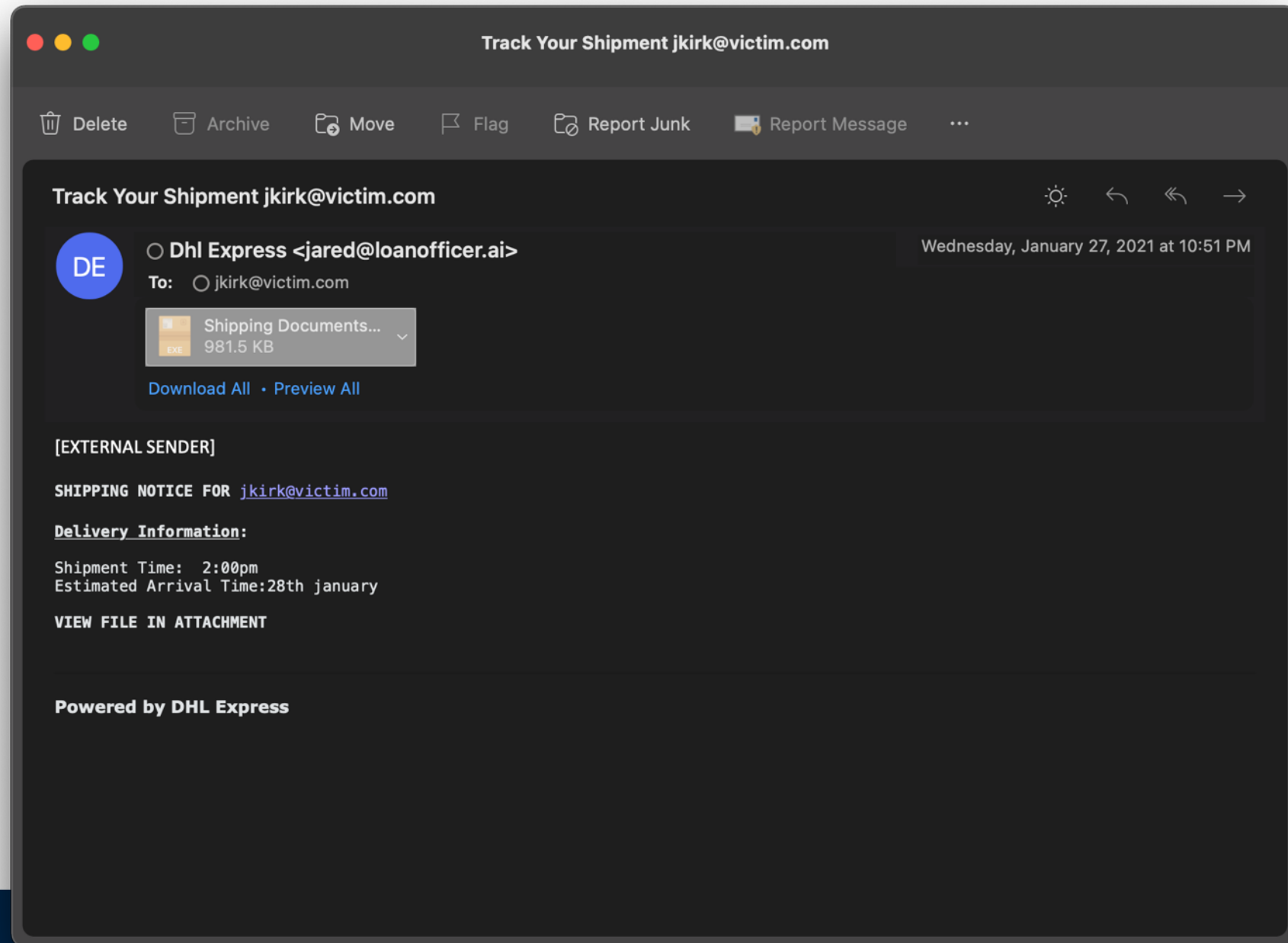
Are you expecting a shipment?

- Format?

This looks nothing like a real DHL email. This check doesn't always work, though, since some attackers will copy real emails so theirs look very convincing.

- Attachment?

The attachment is an executable with a ".EXE" extension. No real shipping notification will executable files, so this undoubtedly malicious.



EXAMPLE:

- From?

Claims to be from your company's fax machine, but actual email is some domain that is completely unrelated.

- To?

Is this the address you expect to get a fax notification sent to?

- Context?

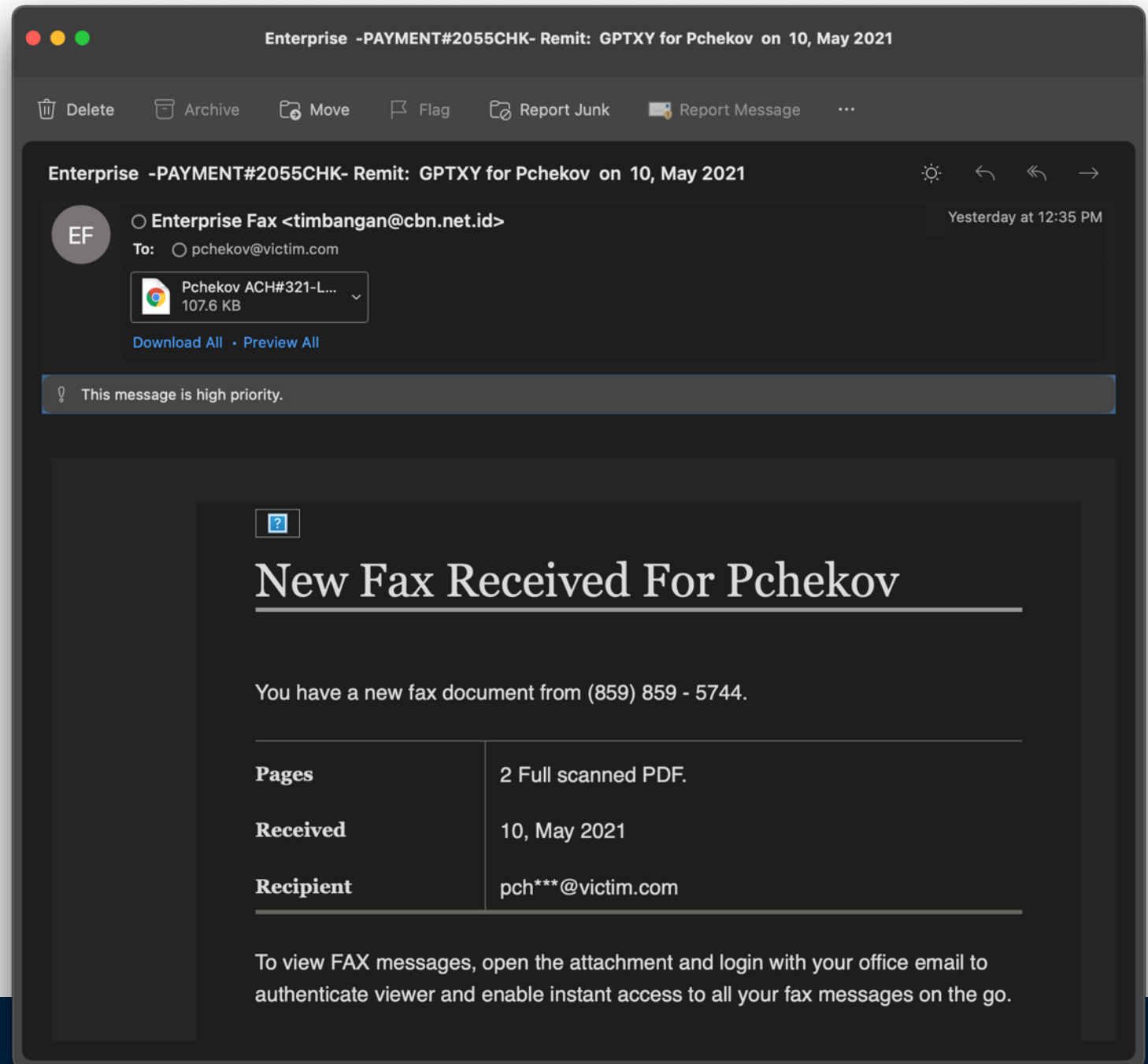
Who sends faxes in the 21st century? Voicemail another common theme. Unless it is a service that you completely know, trust, and expect to receive notifications from, don't open any attachments from faxes, voicemails, invoices, etc.

- Format?

An effort was made to make this look professional, but there are still clues. The included graphics, the name being off, the message says the attachment is a .pdf but it is actually an .htm file.

- Attachment?

The attachment is a web page that will open in your browser. Code in the page will then cause your browser to go open another page that is a fake login, giving you the impression you need to log into your Office 365 account to read the fax. This is all an elaborate scheme to steal your password.



EXAMPLE:

- From?

Claims to be from DHL, but actual email is some domain that is completely unrelated.

- To?

Is this the address you expect to get a shipping notification sent to?

- Context?

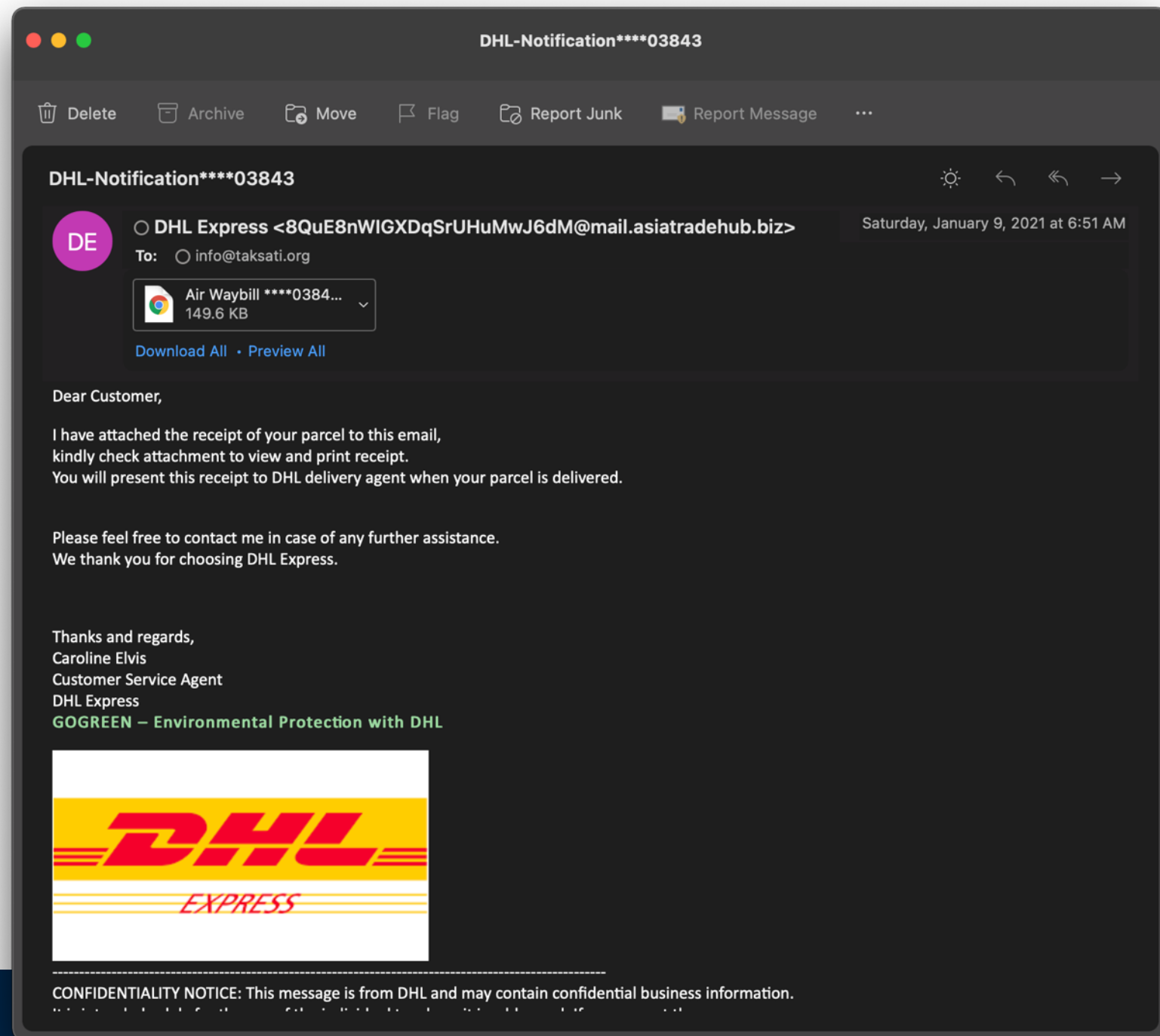
Invoices and receipts are common themes in phishing. The goal is to trick you into opening that attachment.

- Format?

An effort was made to make this look professional, but there are still clues. Generic greeting, grammar and structure problems in the body of the message, signature block feels off. Nice try, "Caroline".

- Attachment?

The attachment is a web page that will open in your browser. Code in the page will then cause your browser to go open another page that is a fake login, giving you the impression you need to log into your Office 365 account to read the fax. This is all an elaborate scheme to steal your password.



EXAMPLE

- From?

Claims to be from your company's CEO, but actual email is some domain that is completely unrelated, even has a different name in the left side of the @.

- To?

This email passes this check, but...

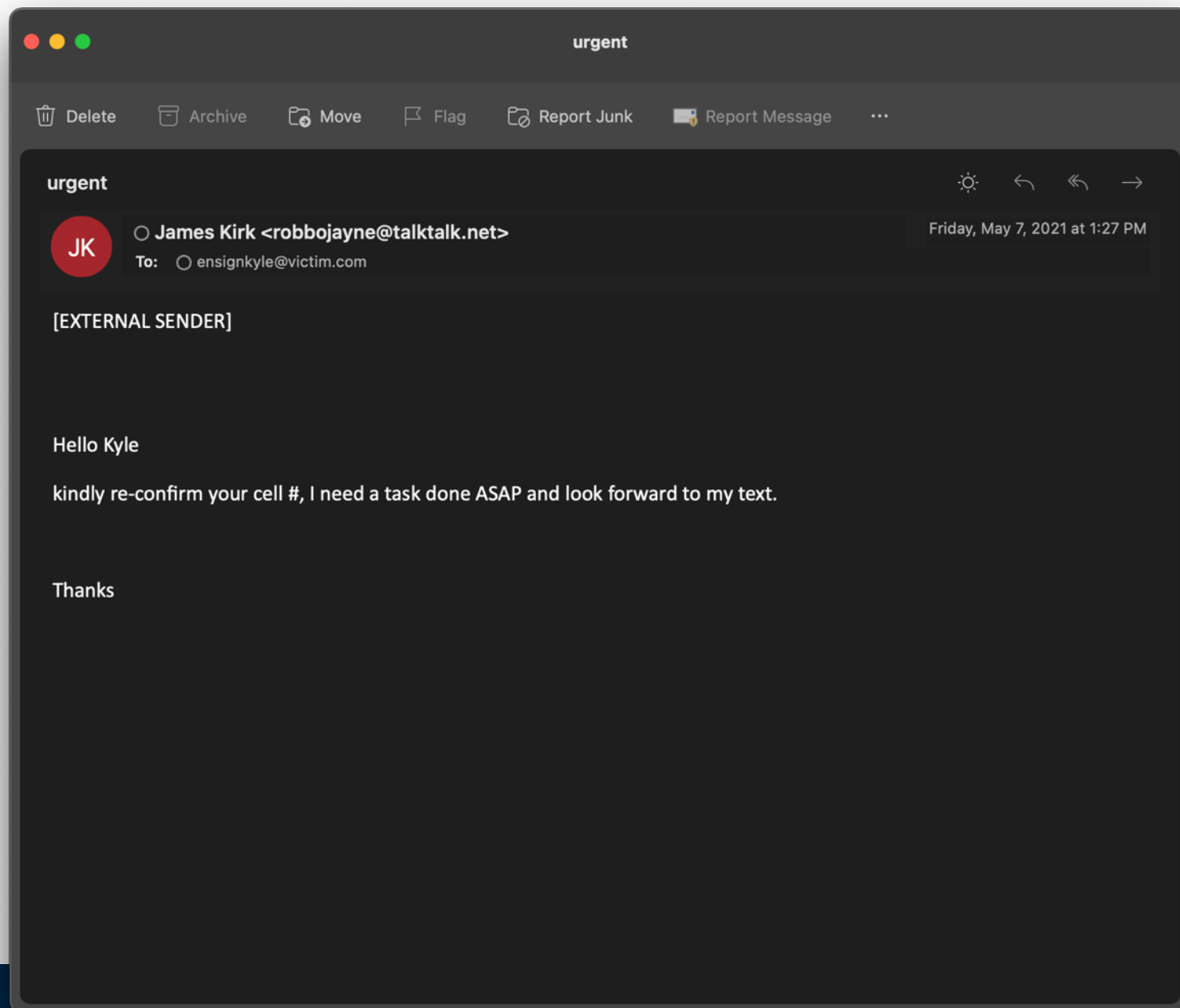
- Context?

Why is the CEO emailing me? Why are they asking me to do them an "urgent" "task"?

- Format?

The format, tone, grammar, and general feel of this email should raise multiple red flags. Is this how your CEO normally writes?

If you reply, the next message will tell you they need gift cards. Sometimes they will provide some elaborate story about giving out those gift cards to employees as a bonus, birthday gift, or whatever. Don't spoil the surprise. They'll want you to secretly email or text them the numbers from those cards, which they quickly cash out. This is all just an elaborate ploy to steal money from you.



EXAMPLE:

- From?

The attacker faked the from address. You can't see it in this view, but there are additional hidden fields we will use to identify the sender.

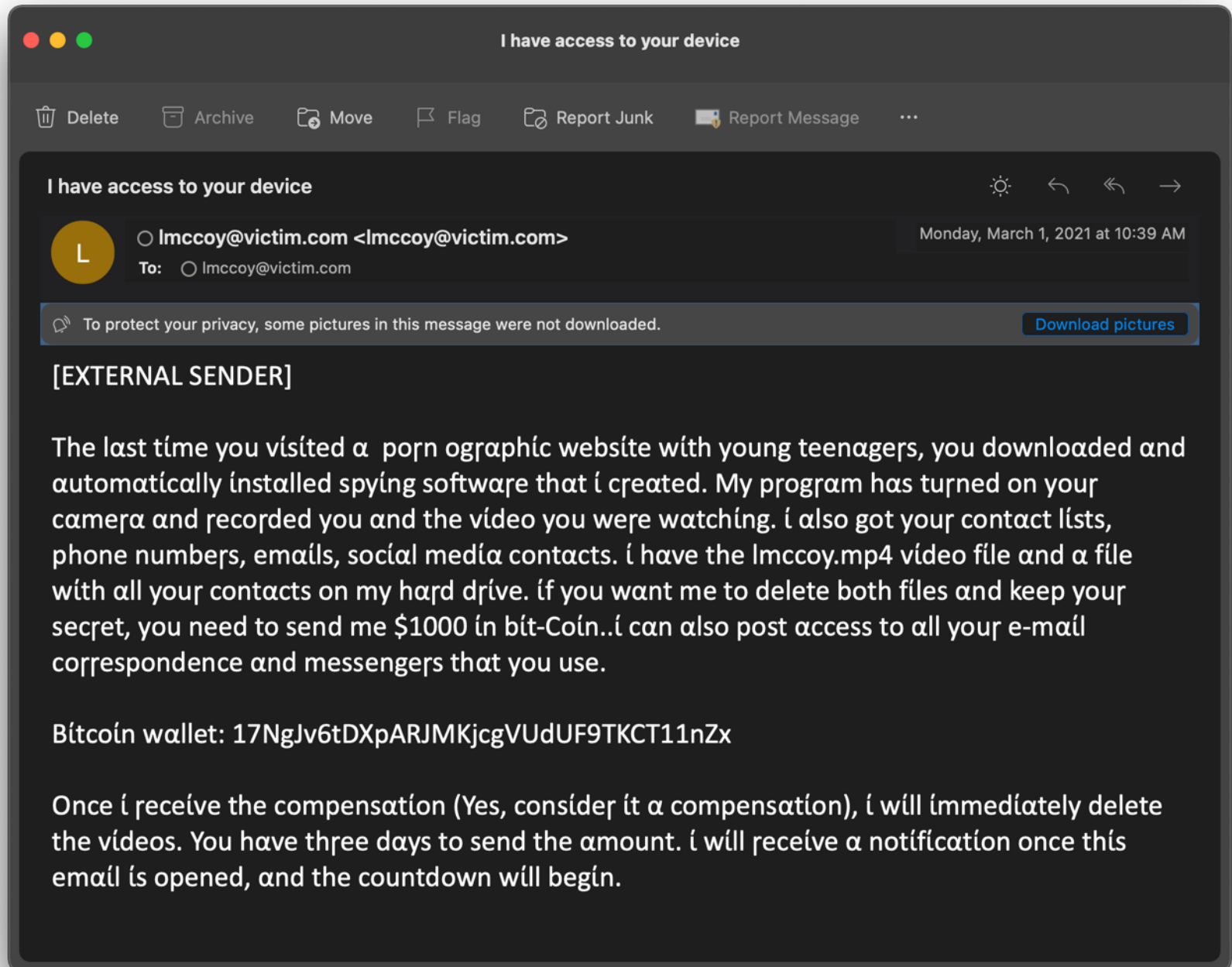
- Context?

This messages drops all the pretend themes and just boldly attempts to extort money out of you. Did you actually do what they are accusing you of? Do they provide any proof?

- Format?

Notice how the letters are oddly formed? The 'a', 'i', 'r', and other letters look odd? They are using letters from another alphabet so that none of these words are actually English words. This is an attempt to sneak past your spam filter.

This is a weak attempt at extortion. They provide no proof of their claims, and their claims don't match the users' actual work patters. They are just hoping to scare someone into sending them money.



EXAMPLE:

- From?

Claims to be from your company's fax, but actual email is some domain that is completely unrelated.

- To?

Your address isn't even on the to line. That is because you, and a few million other people, were all bcc'ed the same email.

- Context?

Who sends faxes in the 21st century? The SharePoint logo is low quality and doesn't match the context of the message. That's just setting the stage for the next step where they ask you to log into a fake SharePoint page to view the "fax".

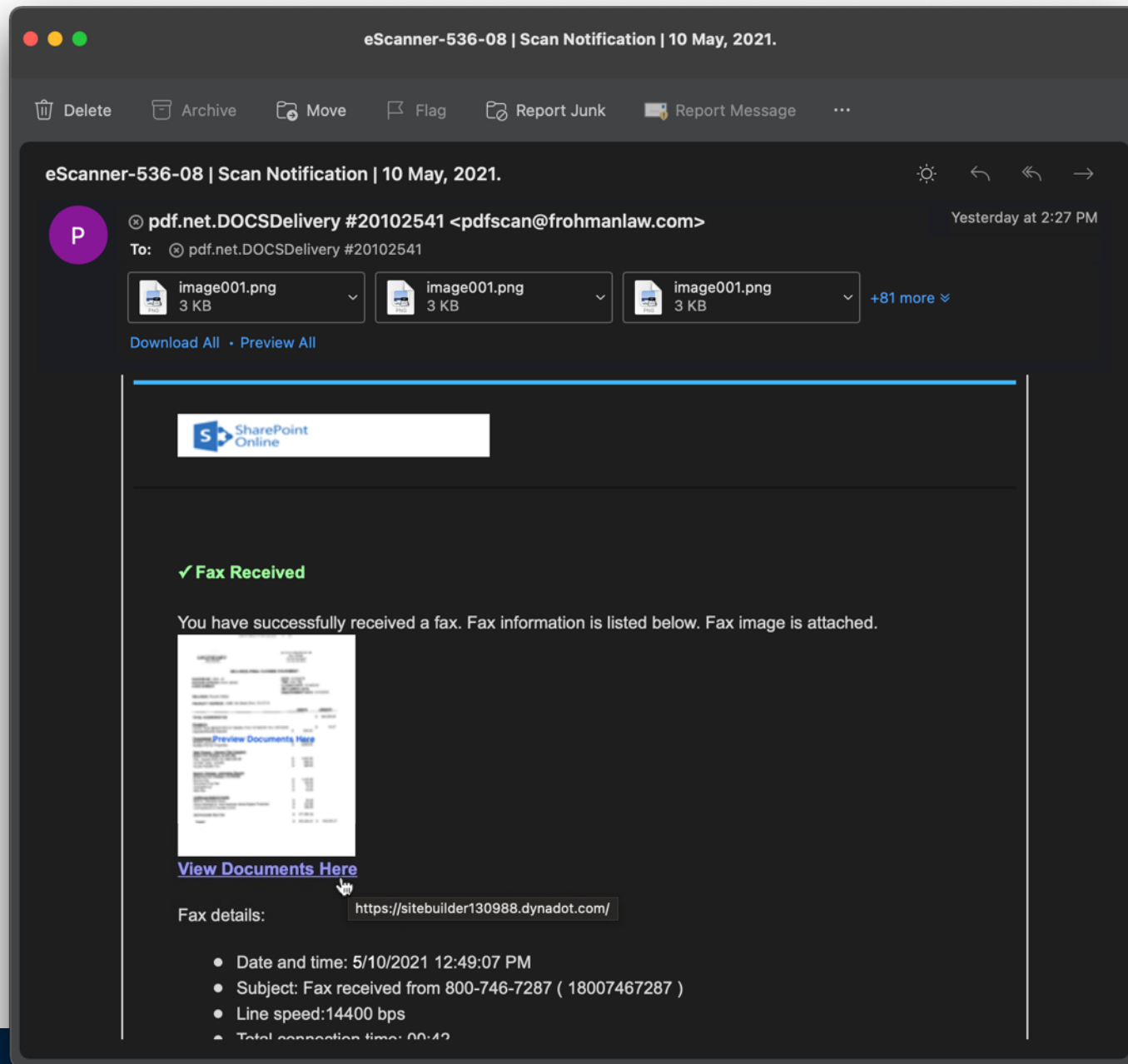
- Format?

The grammar and structure of the message is off.

- Links?

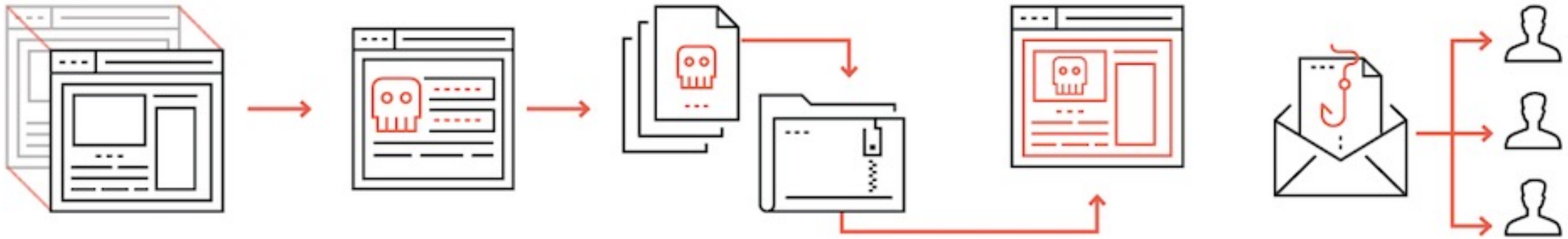
WITHOUT CLICKING, if you hover your mouse over the link a little block of text will appear that tells you the URL the link will open. This message is trying to make you think you are opening a document on your company's SharePoint site, but the domain in that URL is obviously not your company's SharePoint site.

If the URL is ANYTHING other than a site you absolutely know and trust, don't click it. Even if the URL is a site you know and trust, with the other red flags above you still shouldn't click the link.



PHISHING KITS

- Collection of code and tools used to run a phishing campaign



1.

The legitimate website is cloned

2.

The login page is changed to point to a credential-stealing script

3.

The modified files are bundled into a zip file to make a phishing kit

4.

The phishing kit is uploaded to the hacked website, files are unzipped

5.

Emails are sent with links pointing to the new spoofed website