

# Protecting People, Places and Process

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- A leading-edge web-based application for responding to any kind of incident.



Incident Response App



## Security is #1

Role Based Access Control (RBAC) and the 'Need-to-know' features ensure total security over incident management and investigation.

## All In One Place

Reports and updates on incidents can easily be collated as the platform allows for tracking of evidence files and updates, notes and communications, and the tasking of individuals.

## Flexible

Has the ability to support any physical or human-orientated investigation within any company which require sensitive handling and evidence protection.

# Incident and Case Management Platform

- **Sanctum IR** is an Incident and Case Management platform enabling teams to work together on sensitive information and files regardless of where they are located in the world.
- It provides one single secure place to control and support incidents, upload and store evidence and files. The Incident Lead can also set tasks and confidentially communicate with fellow case-workers securely.

# “Don’t Let a Crisis Spoil Your Drama”

- “It’s 8pm on a Friday, the CTO of a global creative services provider is notified of a significant security breach involving a premium episodic title. Unfinished content has been leaked and its office has been told that, unless a significant ransom is paid, further material will be released revealing the plot line, together with sensitive contractual cast information.”
- See Convergent’s incident response App at work in a 30-minute exercise and get a taste of what it is like to get that call, how to kick start the response and manage communications to staff and external stakeholders.

# TV DRAMA

See video of Convergent’s incident response App at work in a 20-minute exercise.  
[https://youtu.be/\\_tOOSLw8VA](https://youtu.be/_tOOSLw8VA)

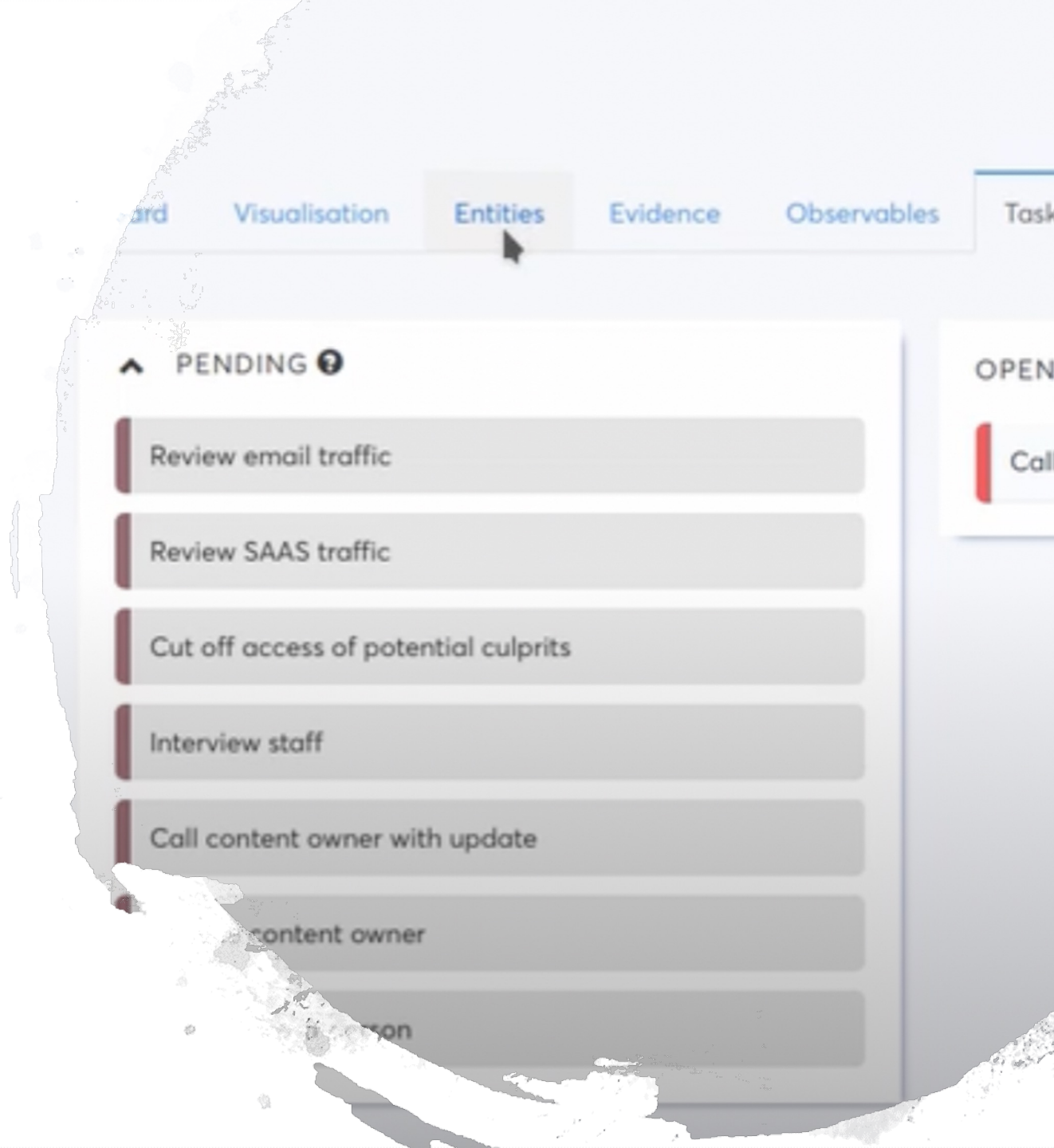
# Sanctum IR provides:

- Quick & easy setup
- Instant views & updates
- Pre-defined tasks & procedures
- Evidence & files all in one place
- 'Need to know' access
- Automated email notifications
- Status updates & reporting



# Train, Test, Respond

- **Train** your responders on the same application that they use operationally.
- **Test** your people, process procedures and compliance policies to ensure you follow the right procedure every time.
- **Respond** effectively to incidents. Collate data from multiple sources, to direct strategy, tactics and operational activities.



# Designed with You in Mind

- **Sanctum IR** has the depth, breadth and flexibility of functionality to meet your teams needs.
- Functionality and security have been built into the application by design, providing the perfect foundation from which to develop and scale with features to suit your business requirements and price-point.
- Developed from experience, working with highly skilled incident responders in a variety of industries, **Sanctum IR** ensures you can take control of the incident from the get-go. Allowing you optimum time to observe and orientate yourself as the situation develops and providing you with that crucial time needed to make those important decisions.



# Save Time

- Having the ability to train staff on the same system they use operationally not only adds simplicity but saves time, resources and money.
- With the automated playbooks feature you'll also save valuable time and effort for assigning tasks, setting up connections and communications and ensuring procedures are correctly followed.



# Security Inside and Out

- Users can only see the information they are given access to and ensuring audit trail compliance, all inputs are time stamped, data is encrypted with all information being immutable and cannot be changed.
- **Sanctum IR** is deployed in the Cloud by default and is constantly tested for potential security flaws. All releases are reviewed by independent security specialists and penetration tested to industry accepted best practices. In addition, Sanctum IR has modelled its security and risk management processes according to National Institute of Standards and Technology (NIST) and ISO 27000 series of standards.



# Advantages of Sanctum IR



## One place for all incident activity

Manage, communicate and upload incident documentation



## 'Need to Know' Access

Allow only those working on the case access to it



## Create and save own playbooks

Create actions for teams with dependencies



## Kanban-Style layout

Manage tasks with 'Drag and Drop' feature



## Auto-Enrichment

For faster open-source intelligence results



## Incident set-up wizard

Create the incident file in just 5 easy steps



## Document Storage

For notes, comms, evidence and observables.



## Management update reports

Run reports for updates on tasks and incident status

# For more Information about SanctumIR

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