Predicting Title Success: Meet High Consumer Demand with a Demand Score



Presented by Eric Steinberg Media Research & Insights Lead WM whip media



Whip Media is Harnessing Innovation with a Purpose Uniting strategic licensing assets and expertise across media, technology & data

Τ ΤΥ ΤΙΜΕ

Acquired 2016:

Provides insightful consumer engagement to promote the discovery and tracking of OTT content, while collecting unique sentiment data from over 16M users.. The "why behind the watch."

Founded 2014: Recognizes content consumption in non-traditional ways, empowering audiences to create and distribute shareable moments of consumer engagement.

🔞 mediamorph

Acquired 2019: Mission critical software that keeps up with the exploding

distribution models and platforms by managing and tracking content and financial processes - used by all 8 of the top 8 major studios and trusted with trillions of financial transactions.

approach that transforms the entertainment industry from content centric to consumer centric.

2021: A data-driven

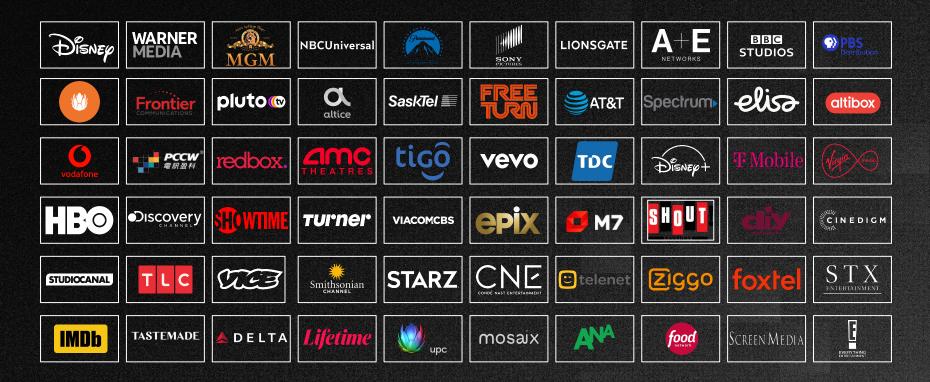
hip media

Acquired 2019: A crowdsourced platform for detailed metadata on 5MM global TV shows and movies. Streamlining the process of title mapping with a centralized system.

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Powering Leading M&E Companies

Studios, Operators, Broadcasters and OTT platforms depend on Whip Media



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Our Data Sets Us Apart

Solution built on massive global scale and expertise in data management







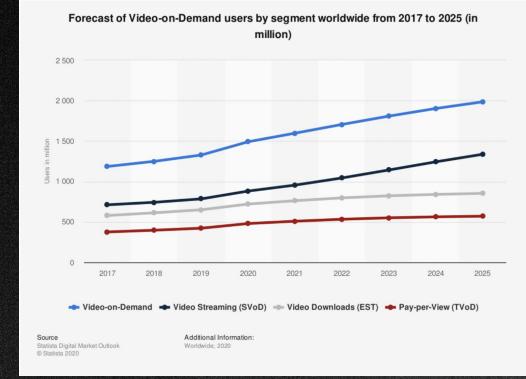
Manage digital sales for the top 7 studios from contract to publishing Track performance across **1,100 Platforms** (AVOD, SVOD, TVOD, EST, PPV) Globally scale and process 70% of all digital transactional (tens of billions of dollars in revenue)



More Services. More Content. According to Statista's Digital Marketing Outlook, VOD growth will continue to grow year over year

VOD, SVOD, EST and TVOD are all growing at fast rates.

With more audiences continuing to consume content on various platforms, the need for quality content in order to retain and attract audiences is crucial.



Source: https://www.statista.com/forecasts/456771/video-on-demand-users-worldwide-forecast

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Streaming Service Plans

How Users Expect to Change their Accounts over the Next Year

33%

Plan to Cancel

18%

Don't Plan on Renewing

89% Remain Subscribed

Plan to remain subscribed	Don't plan to renew after free trial expires		to cancel cription	
Netflix	83%			5% 12%
Amazon Prime Video	81%			5% 14%
Hulu	76%		6%	18%
Disney+	73%		7%	20%
HBO Max	66%		13%	21%
The Roku Channel	58%	185	%	25%
YouTube TV	53%	25%	6	22%
ESPN+	52%	18%		30%
Sling TV	51%	21%		29%
Apple TV+	44%	20%	36	5%

Source: https://flixed.io/streaming-wars/

Critical Content Decisions Need to be Directly Connected to the Consumer Deloitte 2021 Outlook for the US Telecommunications, Media, and Entertainment Industry

M&E companies need:

- High-quality content
- Personalized recommendations
- Targeted advertising

"When a consumer gets a relevant recommendation they get value from the interaction, and are more likely to stick around."

https://www2.deloitte.com/content/dam/Deloitte/us/Documents/technology-media-telecommunication s/us-tmt-2021-outlook-for-the-us-tme-industry.pdf



Deloitte.

Adapting Data is Imperative

EY Survey: How are media and entertainment businesses reinventing in an age of transformation?

62%

Data Equals Opportunity

71%

Understand Existing Data

40% Better Leverage Data

"Realizing benefits from data is one of the most crucial tactics for transforming the customer experience."

file.///Users/jsistilli/Downloads/ey-how-are-media-and-entertainment-businesses-reinventing-in-an-age-of-transformation.pdf



Whip Media uses first party data to tackle tomorrow's challenges today.



TV Time Brings Order to Content Chaos 16 Million users form our massive 1st party consumer panel

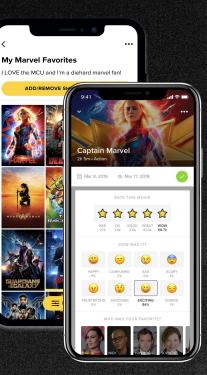
TRACK shows and movies I'm watching



to watch my shows and movies



when my shows and movies launch, or announce news



DISCOVER

new shows and movies to watch with customized recommendations

SOCIAL

reactions and responses to what you're watching

ENGAGE with fellow fans, spoiler-free



Engagement Depth is the Heart of What We Do

International, Platform Agnostic Audience expressing emotions, reactions, tastes and affinity



100+ Countries, Regions, Custom Geographies

16M Users of the World's Largest Tracking Platform

> Affinity Index Viewer Sentiment Viewer Index Episodic Reactions Viewer Drop Off Views Emotion Votes Share of Binges Engagement Score Meme Engagements

40M Monthly Consumer Reactions Captured

Unique TV and Movie Titles Monitored

300K

Engagers Share of Viewers Followers Character Favorites Binge Rate Device Watched Country Index Viewers Completion Rate Rating



The Why Behind The Watch

1st party data to make smarter licensing, marketing and pricing decisions



Sentiment Insights

Deep data to understand what audiences want and can't wait to see



Competitive Insights

Data to know what and where competitors are streaming



Predictive Insights

Data to predict title success before you license or negotiate

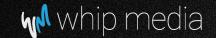


Custom Insights

Data to answer your specific questions and inform your strategy

More than traditional metrics - know what content is engaging audiences and your competitors' next move





CASE STUDY

TV Licensing Opportunities for Pluto TV in Italy

March 2021

Identify Italian Content That Fits Your Channel Strategy Local Italian Crime titles look to be a good fit with potential Pluto TV audience

- 1. There is demand among the Italian audience for content popular on Pluto TV in the US
- 2. We identified that audience, then looked at what <u>local Italian content</u> they currently watch
- 3. Crime emerged as a high-affinity genre



Source: TV Time users in Italy; Pluto Audience defined as most followed shows available on Pluto TV in US among the Italian audience



Focus on Shows That Perform Well in Multiple Areas Petra and lo ti cercherò emerge as strong across several measures

Conversion Rate Consumption Rate Star Rtg 40% 30% 20% 10% 0% -10% Il Cacciatorre I Delitti del BarLume lo ti cerchero ZeroZeroiZero Petra

KPI's Benchmarked Against Average for Crime Genre

Source: TV Time users in Italy



Io ti cercherò Elicits Strong Emotions from its Audience <u>Viewers are emotionally involved, even Frustrated, but are not Bored</u>



Source: TV Time users in Italy



Today's industry demands cutting edge data to make better content licensing decisions



How the industry is handling data today to make decisions Organizations are not keeping pace with today's industry growth

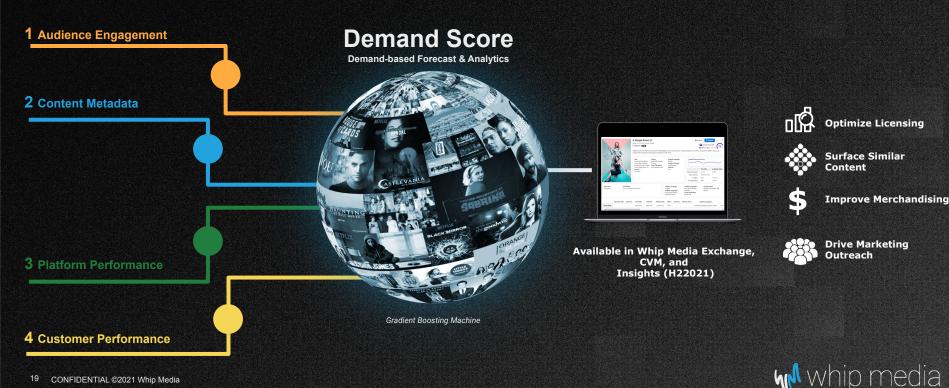
- Disjointed Internal Data
- Social Listening
- Post Consumption Insights
- Gut Instincts



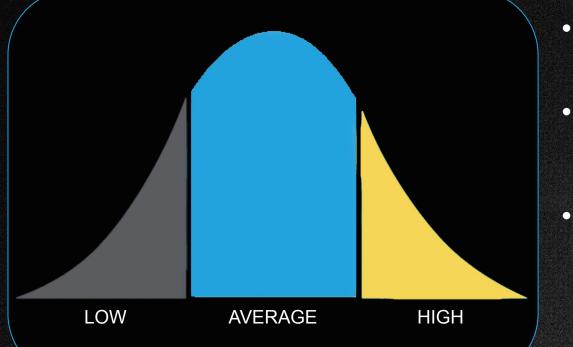


The Demand Score

Improving content licensing strategies by predicting the performance of a title, for a specific platform, in a given territory - BEFORE it is licensed



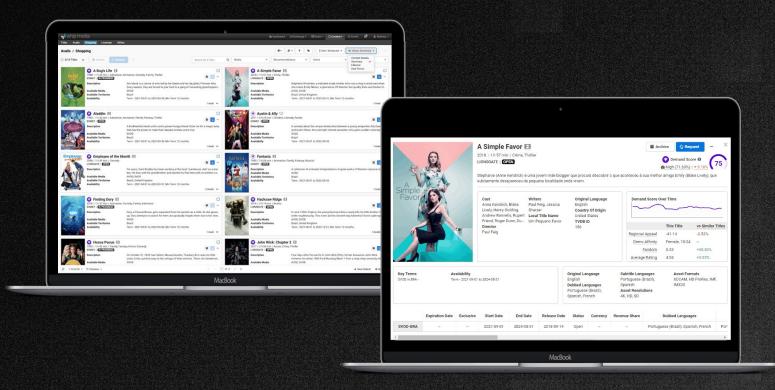
What is Demand Score?



- A value that represents a prediction of how well a title will perform on a specific platform in a specific country.
- A score at the highest end of the range means the title is predicted to perform as well as the top title in that given situation.
 - The scores correlate to the "bell curve" of performance. High scores will be in the top tier, those in the middle range will be in the average tier, etc.



Radically Changing the Global Licensing Ecosystem Supercharging tomorrow's content selling and buying strategy, today





THANK YOU

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